



# WIRELESS ACCESS GUIDE FOR STUDENTS USING WINDOWS 10

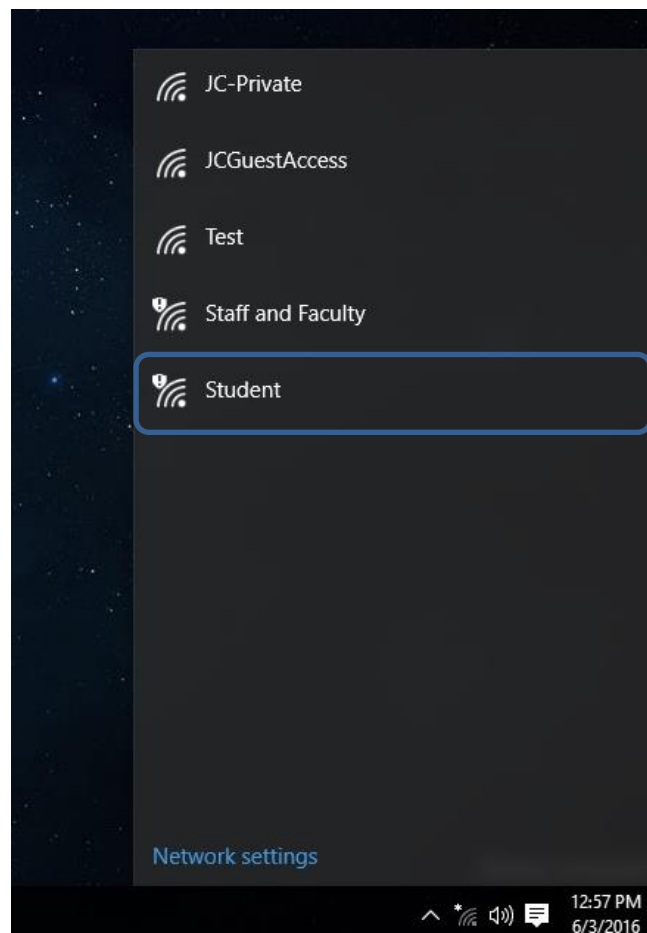
VER. 1 UPDATE 07-6-2016

**\*NOTE: IF THE COMPUTER YOU ARE USING HAS A DIFFERENT CONFIGURATION THAN SEEN BELOW,  
PLEASE CONTACT THE HELP DESK @ 570-702-8854 FOR ASSISTANCE.**

**Step 1:** In order to connect to the Johnson College wireless network, you must first click on the “Wireless Network Connection” button located on the task bar. (See circled item below)

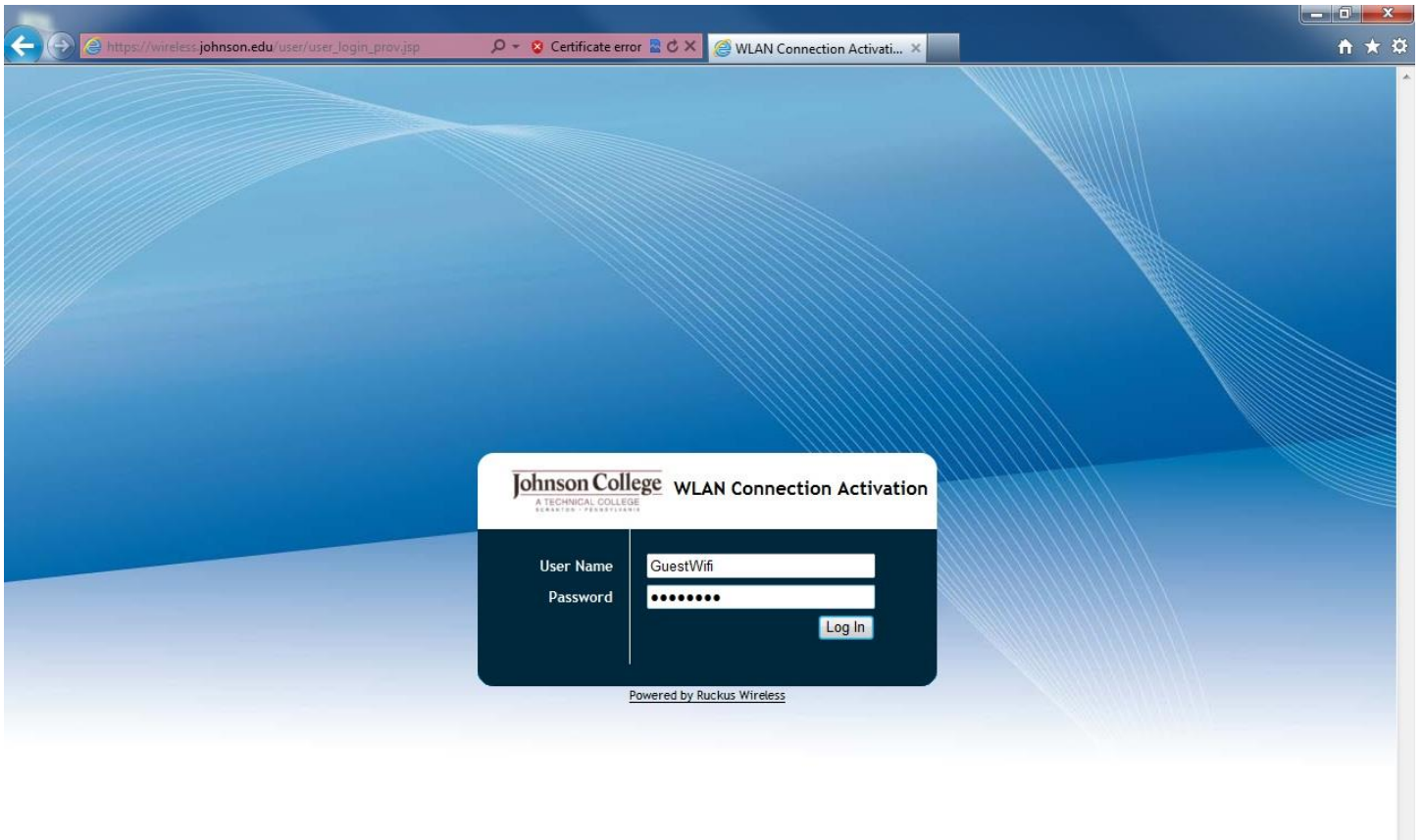


**Step 2:** View available wireless networks. You should see something similar to the screen below. Connect to the “**Student**” wireless connection.

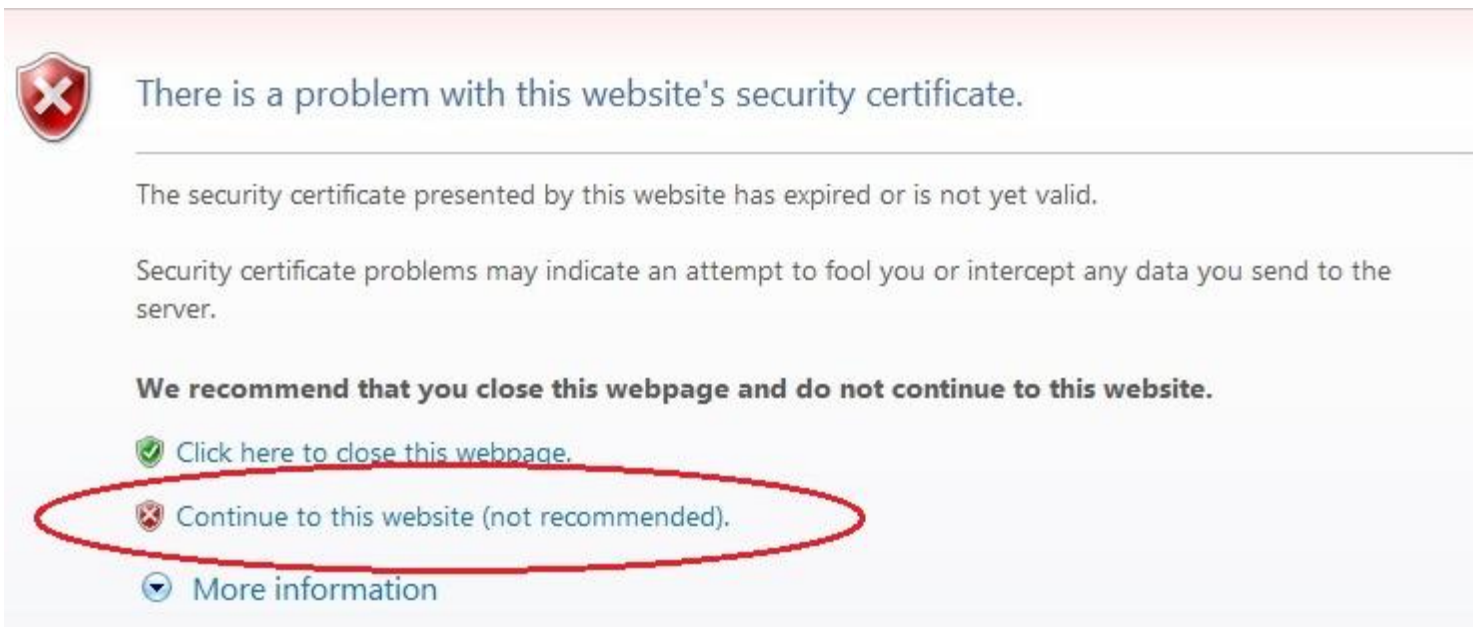


**Step 3:** Once you are connected, open **Internet Explorer** or **Edge** and attempt to go to any website. You will then be automatically forwarded to the Johnson College wireless portal as seen below.

**NOTE:** *If you are not directed to either of the screens below, type “[wireless.johnson.edu](https://wireless.johnson.edu)” in your address bar and press enter. You should then be redirected to the page.*



**NOTE:** *If you see the screen below instead of the screen above: click “Continue to this website” to be redirected.*



**Step 4:** Once you're at the portal, you will then enter your Johnson College user account username and password and then press the “**Log In**” button. After pressing the “**Log In**” button, you will be automatically connected to the “**Student**” wireless network.

**NOTE:** *If you still can't connect to the internet, it may not have automatically connected you to the proper network. To make sure, repeat steps 1 and 2, but this time connect to “Student”.*

**\*\*NOTICE: YOUR STUDENT WIRELESS CONNECTION WILL REMAIN VALID FOR 30 DAYS ONCE A CONNECTION IS ESTABLISHED. AFTER 30 DAYS, YOUR CONNECTION WILL EXPIRE AND WILL NEED TO BE RENEWED FOLLOWING THE PROCEDURE IN THIS GUIDE.**

## QUESTIONS & SUPPORT

In the case of a technical problem or support question you may contact the Help Desk via e-mail at [helpdesk@johnson.edu](mailto:helpdesk@johnson.edu) or call (570) 702-8854.