

# Johnson College

## Assessment Day 2020 - COVID-19

1 - What is your major?					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Advanced Manufacturing Technology	(1)	4	4.55%	<div><div></div></div>	<div>10.49</div>
Architectural Drafting & Design	(2)	2	2.27%	<div><div></div></div>	
Automotive Technology	(3)	6	6.82%	<div><div></div></div>	
Biomedical Equipment Technology	(4)	3	3.41%	<div><div></div></div>	
Building & Property Maintenance	(5)	1	1.14%	<div><div></div></div>	
Carpentry & Cabinetmaking Technology	(6)	8	9.09%	<div><div></div></div>	
Computer Information Technology	(7)	7	7.95%	<div><div></div></div>	
Diesel Truck Technology	(8)	4	4.55%	<div><div></div></div>	
Diesel Preventative Maintenance Technology	(9)	0	0.00%	<div><div></div></div>	
Electrical Construction & Maintenance Technology	(10)	8	9.09%	<div><div></div></div>	
Electronic Engineering Technology	(11)	1	1.14%	<div><div></div></div>	
Heating, Ventilation & Air Conditioning Technology	(12)	6	6.82%	<div><div></div></div>	
Logistics & Supply Chain Management	(13)	0	0.00%	<div><div></div></div>	
Physical Therapist Assistant	(14)	4	4.55%	<div><div></div></div>	
Radiologic Technology	(15)	16	18.18%	<div><div></div></div>	
Veterinary Technology	(16)	14	15.91%	<div><div></div></div>	
Welding Technology	(17)	4	4.55%	<div><div></div></div>	
				0 25 50 75 100	Question
Response Rate	Mean	STD			
88/413 (21.31%)	10.49	5.09			

2 - How were you affected by the COVID-19 pandemic? (select all that apply)					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
I lost my job/the organization I worked for had to close	(1)	21	24.42%	<div><div></div></div>	
I was asked to work more hours than normal	(2)	12	13.95%	<div><div></div></div>	
I received help or assistance from people I did not know	(3)	1	1.16%	<div><div></div></div>	
Difficulties due to changes in my living situation	(4)	14	16.28%	<div><div></div></div>	
Lack of food	(5)	4	4.65%	<div><div></div></div>	
Unreliable internet access or phone service	(6)	7	8.14%	<div><div></div></div>	
Family issues	(7)	11	12.79%	<div><div></div></div>	
Financial stress	(8)	35	40.70%	<div><div></div></div>	
Illness	(9)	2	2.33%	<div><div></div></div>	
Lack of motivation or engagement in my classes	(10)	32	37.21%	<div><div></div></div>	
Decrease in my overall psychological well-being, including feelings of anxiety and/or depression	(11)	33	38.37%	<div><div></div></div>	
None of the above	(12)	17	19.77%	<div><div></div></div>	
				0 25 50 75 100	
Response Rate	86/413 (20.82%)				

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**3 - If you were working prior to the shut down, or are still working, are you considered an essential employee (someone that performs work involving the safety of human life and the protection of property, or as otherwise defined by the state)?**

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Yes	(1)	38	43.68%		2.05
No	(2)	23	26.44%		
Not sure	(3)	10	11.49%		
Not applicable	(4)	16	18.39%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
87/413 (21.07%)	2.05	1.14			

- I work at the Clarks summit McDonald's, we are currently remaining open.
- Work in a hospital.
- I work at a grocery store
- I weld for a military contracting company
- I didnt work really before this. I am helping a DePietros pharmacy amid the crisis

**4 - I felt supported by the College during the transition to online instruction.**

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Disagree	(1)	2	2.30%		3.32
Disagree	(2)	7	8.05%		
Agree	(3)	39	44.83%		
Strongly Agree	(4)	39	44.83%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
87/413 (21.07%)	3.32	0.72			

- I feel like the college did the best that they could, considering the situation. Some more clarity on issues and procedures would have been nice, but i understand that they're dealing with getting information from the state and federal government. Neither of those clownshows have a set plan to deal with anything, so i can't really put too much blame on the college for the same issues.
- Im not a good online learner
- I could have used some support from the IT department. Other than that it was fine
- Online classes were stressful and non essential in my opinion unless we actually we learning something, which we were not.

**5 - I was able to get the help I needed from faculty during this time of crisis.**

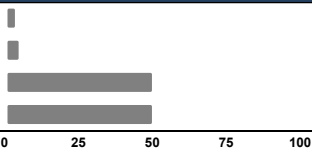
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Disagree	(1)	1	1.16%		3.41
Disagree	(2)	5	5.81%		
Agree	(3)	38	44.19%		
Strongly Agree	(4)	42	48.84%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
86/413 (20.82%)	3.41	0.66			

- I will never stop saying this: The faculty at Johnson was great through all this. I have many of my instructor's personal contact information, and they were constantly checking their email. I think the longest i had to wait for an answer was maybe 14-18 hours, and that was when i sent my initial question late in the evening.
- Mr. Hobbs and Dana Healey helped me through any questions I had.
- See previous comment

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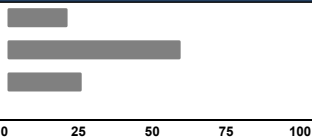
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#### 6 - I was able to get the help I needed from student support offices during this time of crisis (Advising, IT, Financial Aid, Resource Center, Counseling & Disability Services, Student Engagement, Career Services, Registrar's Office, etc.).

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Disagree	(1)	2	2.41%		3.39
Disagree	(2)	3	3.61%		
Agree	(3)	39	46.99%		
Strongly Agree	(4)	39	46.99%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
83/413 (20.1%)	3.39	0.68			

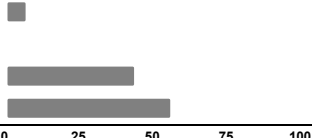
- Advising really let me down here.
- Theresa Watson is such a lovely lady!
- Andy Zwanch had answers to the questions i had and he was always prompt in getting back to me; Jeffrey Bauman was incredibly helpful in getting my schedule set up for next semester; Josh Wohmbacker has been beyond helpful with all sorts of things relating to my funding, and he was twice as much so after we stopped going to the campus; Dana Healy contacted me to find out how things were going with distance learning..... The staff at Johnson is awesome.
- Literally look at the previous comments. Your IT department stinks out loud. Also its a certification course, if I cant get certified I expect a refund (ya I'm looking at you financial aid department)

#### 7 - Did you use the D2LHelp@johnson.edu email to get help with D2L?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Yes	(1)	17	19.54%		2.05
No	(2)	49	56.32%		
I didn't know there was a D2LHelp@johnson.edu email	(3)	21	24.14%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
87/413 (21.07%)	2.05	0.66			

- I was pretty confident in using it.
- Once. I needed them once because i had gotten locked out of D2L. I was all set to go in under an hour. They're great.
- I tried but when I sent the email it wouldn't send due to some sort of error with the email
- I cant reset my password via email if I dont have email access because I'm locked out.

#### 8 - How satisfied were you with the response you received from the D2LHelp@johnson.edu ?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Dissatisfied	(1)	1	5.88%		3.41
Dissatisfied	(2)	0	0.00%		
Satisfied	(3)	7	41.18%		
Very Satisfied	(4)	9	52.94%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
17/413 (4.12%)	3.41	0.80			

- See the prior response.
- See previous comment

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#### 9 - I plan to return to Johnson College in the fall to continue my education.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
No	(1)	5	5.81%		2.81
Yes	(2)	41	47.67%		
Not sure	(3)	5	5.81%		
No, because I am graduating	(4)	35	40.70%		
				0 25 50 75 100	Question

Response Rate	Mean	STD
86/413 (20.82%)	2.81	1.05

- Off- campus clinical
- I still have to come back to finish one class that we needed lab time that could not be done online
- I am graduating from automotive technology and am coming back for diesel this fall.
- You couldnt pay me to come back and deal with Johnson College for another semester.
- If there is no hands on i will not. Why would I pay a full semester for a terrible online system.

#### 10 - Compare to before COVID-19, how do you feel about:

##### Your summer plans

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Much worse than before COVID-19	(1)	16	18.39%		2.57
Worse than before COVID-19	(2)	22	25.29%		
Same as before COVID-19	(3)	23	26.44%		
Better than before COVID-19	(4)	4	4.60%		
Much better than before COVID-19	(5)	9	10.34%		
No opinion/Don't know	(0)	13	14.94%		
				0 25 50 75 100	Question

Response Rate	Mean	STD
87/413 (21.07%)	2.57	1.24

#### 10 - Compare to before COVID-19, how do you feel about:

##### Your plans next semester

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Much worse than before COVID-19	(1)	6	6.98%		2.89
Worse than before COVID-19	(2)	8	9.30%		
Same as before COVID-19	(3)	31	36.05%		
Better than before COVID-19	(4)	4	4.65%		
Much better than before COVID-19	(5)	5	5.81%		
No opinion/Don't know	(0)	32	37.21%		
				0 25 50 75 100	Question

Response Rate	Mean	STD
86/413 (20.82%)	2.89	1.02

#### 10 - Compare to before COVID-19, how do you feel about:

##### Your long-term plans

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Much worse than before COVID-19	(1)	5	5.81%		2.86
Worse than before COVID-19	(2)	11	12.79%		
Same as before COVID-19	(3)	42	48.84%		
Better than before COVID-19	(4)	2	2.33%		
Much better than before COVID-19	(5)	5	5.81%		
No opinion/Don't know	(0)	21	24.42%		
				0 25 50 75 100	Question

Response Rate	Mean	STD
86/413 (20.82%)	2.86	0.90

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### 11 - How can Johnson College better support you in times of state/national emergencies such as COVID-19?

**Response Rate** 38/413 (9.2%)

- Refund for missed clinic days
- n/a
- N/a
- To email
- Nothing can do to help.
- Not sure, I don't know how much the college would actually be able to do besides what they've done already.
- Roll over expenses I paid for such as lab fees and facilitie fees over to next semester because I didn't use them all this semester
- I don't know
- I don't think I need any help at this time.
- Not much Johnson College can do for me.
- I thought johnson did a good job with dealing with covid. I just don't like the fact that I have to pay for school to take it online when I didn't intend to take online classes. Nobody's fault really.
- I didnt need it but give students leeway on work.
- Research
- I think the college did a great job of handling difficuties as they arose.
- N/A
- Keep supporting the students like it did during the online instruction switch. Other wise there can not be anything else.
- Nothing they are doing all that they can and I think they are doing fine.
- Not make us do online classes when this is a hands-on school. Like how are we going to learn to wire up a diagram by watching a video of our instructor doing it. I would rather graduate a semester, later than making us do online classes.
- I appreciated that the school closed to keep everyone safe from the virus. I am personally at high risk and I was concerned about coming in contact with the virus.
- Nothing
- Please make sure everyone is receiving student emails. I have often not received important emails.
- n/a
- I am in need of nothing
- I'm not even sure. I know there was a lack of response with emails but I am assuming because this was all new and a first time. Still would be nice to keep communication though.
- Like i said before, better communication would be appreciated, but i understand that the college is doing what they can with what they're given. If anything, it'd be nice if the federal government cared about our academic life as much as the school does.
- Nothing really
- Reach out more
- The help i got was great and personal i think johnson handing it well
- It has been wonderful so far.
- I think Emily should reach out to us and ask us if we have any concerns or anything. Just a little something to talk about and get whatever is in our head out.
- Im not sure
- You did fine, honestly I think you handled it as best as you could have given the situation. But I'm not joking about wanting a refund for my certification test.
- Not be so hard with grading and attendance
- More knowledge about how to handle student life on campus/off campus. More knowledge on the Pandemic and how we can stay in touch with fatality and staff.
- less work for gen ed courses.
- They did
- I'm not sure
- Realize that it educates technicians that provide life-sustaining services and keep its doors open.

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### 12 - What has been your biggest frustration with the COVID-19 shut down?

**Response Rate** 55/413 (13.32%)

- Not going to the gym
- Difficulties learning out of the classroom. Stress.
- Distance education and lack of hours at work. Also, not recovering any help as for unemployment or the stimulus checks because I was claimed as a dependent. I feel as if there should be a wave of stimulus checks for college students. Radiology students have to pay \$809 for summer clinical (\$200 down payment; payment plans are available so that helps a lot but it is still a lot of money coming out of our pockets.)
- Work
- Trying to teach myself.
- Losing the time in lab. Unable to finish my classes on campus.
- Not been able to go to class and be able to finish my semester and missing out on hanging out my friends.
- All my plans I had for myself as well as with my friends, kind of just down the drain. Also everyone being EXTREMELY superstitious about the freaking masks and hand sanitizer and gloves. As an employee I hand out drinks and the terrified people are SPRAYING US and the drinks with with Lysol, that's ridiculous.
- No lab time
- Not being able to take part in lab classes
- Not being able to do anything.
- I didn't really have any frustration because I was getting catastrophe pay through my job.
- No income from work being closed
- Staring at screens at all hours of the day has been causing frequent headaches, now that school is finished it has been much better.
- Being deprived of lab time with my automotive instructors and not being able to finish my automotive certifications class.
- Not being able to attend class. Going to a trade school I feel that the hands on training aspect of it is very important. I feel like this is going to leave a lot of people feeling like they're not ready for the real world once they graduate.
- Missing clinical
- Lack of physical work
- Everything
- Change of what is important
- No hands on. That's what were going to a technical school for. Hands on, real life situations.
- Being scared to go out and do minimal things like go to the store.
- I start to come out depression and feel ok doing every day tasks to now being in my home all hours of day just personal mental stuff but ill fine i have tons of shows and movies to catch up on anyway
- Not being in a classroom to learn and not seeing friends
- Being confined to your home with nowhere to go and being separated from those you're close to. Too much alone time and space can cause negative thoughts to take over, especially in those with mental issues or illness.
- Doing homework on line
- Not being on campus to physically learn the material. Staying inside with no hands-on labs.
- Switching to online classes
- Hands on Lab Class
- Not being able to take my boards exam and not knowing if I will be able to continue my education as planned. Also the lack of job opportunities.
- No longer being able to get my Philly cheesesteak or my buffalo wings in the cafeteria.
- Having to stay at home for long periods of time, and having graduation affected.
- N/a
- Human contact outside the people in my house
- Not being able to finish my clinical experience, not graduating, and to lose the really good chance of having a job once I graduated.
- As far as the school is concerned: The inability to access resources. I'm in Monroe county. Even when there isn't a global pandemic, my internet service is not the best. However, now with the entire country living their entire lives online, the internet is a slug. The digital infrastructure of the country is almost as bad as the physical infrastructure. It wasn't meant to handle the amount of traffic that we're putting on to it now. I realize that some companies have throttled bandwidth and connections in an attempt to take off as much stress as possible, but it hasn't been enough. I found myself up at weird hours to try and access the internet without constantly losing my connection or having events time out due to them loading too slowly. I hope that this situation will be the wakeup call to finally fix things to the way they need to be. At this point, all we need is the digital equivalent of the I-35 bridge collapse to completely destroy any sense of normalcy. Overall: My mental state. I was 19 when 9/11 happened. I was very very liberal at that point in my life, and i despised the Bush administration and everything they stood for. However, when 9/11 happened, there wasn't the mass confusion and total incompetence that we're seeing from this administration. Politics were put aside so that assistance could be rendered wherever it was necessary, whether it be the cleanup in NYC and DC, or upgrading security across the rest of the country. As i type this, the death toll from CoViD-19 is reaching 30 times that of 9/11. We basically would have needed 9/11 happen every single day for a month to achieve this figure. However, the Trump administration doesn't care. There is no one who inspires the slightest bit of confidence. The one person who does, Dr. Fauci, is now facing the wrath of the president and his supporters because he's been honest about the situation and how it may further develop. Seeing this happen - the complete lack of leadership - is beyond disheartening.... It's actually scary.
- Getting use to the online process and no hands on and visual learning
- not knowing if we are going to be able to go back in the fall.
- Having to come back for a class I don't need for my major and being unable to graduate because of it.
- I biggest frustration with covid 19 going to the gym working out i understand that i can workout outside or in my house but it's just not the same. Another one is just seeing friends in personal and having a conversation. Again I understand that I have social media or phone numbers to call friends or even this applies to family members. I missed them i try to call them or text them but again just not the same thing. Also my job in the summer I do lifeguarding at meri saroski Park i don't know what going to happen. Especially my lifeguarding certificate is expired and I have to do a refresh course but when is that going to happen I'm not to happy about that. Especially before the pandemic i went to get the refresh course at the ymca in scranton which was pointless because it was through the other company certificate and mine was through red cross. So now when ever we decided to open up I guess will get lifeguard certificate
- Lack of places open at hours that are better for me.
- not getting the hands on experience that need. Also not being in class and not practicing in lab and seeing everything in person.
- Not being able to go to the bar with friends one Saturday night and having fun. Or going to the beach with friends. They are dragging things out way to long.
- Transferring to the online classes.
- My emails wouldn't send to my teachers the majority of the time so I kept getting zeros on my assignments resulting in me failing a couple classes. So going online was the biggest frustration.
- Everything being closed and being stuck home

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- I lost the ability to weld in labs, which was the most enjoyable class I had
- My biggest frustration has been more so with society and people, nothing related to school
- School and stress
- Not being on campus and working on my Lab equipment.
- false data. lack of communication.
- My instructors not being on the same page
- Having to wear a mask every place I go
- The college closed its campus. Lab grades reported as incomplete.
- no hands on labs