

Johnson College Wireless Access Guide

Contents

| Wireless Access Using Android | 2 |
|-----------------------------------|---|
| Wireless Access Using iPhone/iPad | 3 |
| Wireless Access Using Windows 10 | 4 |



WIRELESS ACCESS GUIDE FOR STUDENTS USING ANDROID

Note: This guide will teach you how to add Wireless to your android device

- 1. Go to settings and select WiFi Click on Student
- 2. The following screen will come up:



Questions & Support

In the case of a technical problem or support question, you may contact the helpdesk via e-mail (helpdesk@johnson.edu) or call (570) 702-8854.

REV 0.1 Published: 6/4/19



WIRELESS ACCESS GUIDE FOR STUDENTS USING IPHONE/IPAD

Note: This guide will teach you how to add Wireless to your Apple device

- 1. Go to settings and select WiFi; Click on "Student"
- 2. The following screen will come up:



Questions & Support

In the case of a technical problem or support question, you may contact the helpdesk via e-mail (helpdesk@johnson.edu) or call (570) 702-8854.

REV 0.1 Published: 6/4/19



*Note: IF the computer you are using has a different configuration than seen below, please contact the Help Desk @ 570-702-8854 for assistance.

Step 1: In order to connect to the Johnson College wireless network, you must first click on the "Wireless Network Connection" button located on the task bar. (See circled item below)



Step 2: View available wireless networks. You should see something similar to the screen below. Connect to the "**Student**" wireless connection.



Step 3: Once you are connected, open **Internet Explorer** or **Edge** and attempt to go to any website. You will then be automatically forwarded to the Johnson College wireless portal as seen below.

NOTE: If you are not directed to either of the screens below, **type "wireless.johnson.edu" in your address bar** and press enter. You should then be redirected to the page.

| | A https://wireless.johnson.edu/user/user_login_prov.jsp | 🔎 🗸 😵 Certificate error 🖹 🖒 🗙 🥥 WLAN Connection Activati 🗴 | ↑ ★ |
|---------------------------------------|---|---|------------|
| | | | |
| User Name GuestW/fi Password Log In | | User Name Password GuestWifi Log In Powered by Ruckus Wireless | |

NOTE:

If you see the screen below instead of the screen above: click "Continue to this website" to be redirected.



Step 4: Once you're at the portal, you will then enter your Johnson College user account username and password and then press the "**Log In**" button. After pressing the "**Log In**" button, you will be automatically connected to the "**Student**" wireless network.

NOTE: If you still can't connect to the internet, it may not have automatically connected you to the proper network. To make sure, <u>repeat steps 1 and 2, but this time connect to "Student"</u>.

 $\label{eq:stables} ** \text{Notice: Your student wireless connection will remain valid for 30 days once a connection is established. After 30 days, your connection will expire and will need to be renewed following the procedure in this guide.}$

QUESTIONS & SUPPORT

In the case of a technical problem or support question you may contact the Help Desk via e-mail at helpdesk@johnson.edu or call (570) 702-8854.