

Johnson College

2021 Assessment Day - Enrollment Services

1 - Thinking back to when you applied to Johnson College, how satisfied were you with the enrollment process?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Dissatisfied	(1)	1	0.85%		3.41
Dissatisfied	(2)	6	5.08%		
Satisfied	(3)	55	46.61%		
Very Satisfied	(4)	56	47.46%		
0 25 50 75 100					Question
Response Rate	Mean	STD			
118/433 (27.25%)	3.41	0.63			

- Everything was explained and all questions answered right away.
- I had to email and call the department many times trying to get my tool list. If I had not gone to the open house and asked my teachers for it when I met them I would have been unprepared, empty handed, and sent home from lab my first day.

2 - How many times did you visit campus (either virtually or in person) prior to your first day of class?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
0	(1)	14	11.86%		2.26
1-2 times	(2)	71	60.17%		
3-4 times	(3)	27	22.88%		
5-6 times	(4)	0	0.00%		
7 or more times	(5)	6	5.08%		
0 25 50 75 100					Question
Response Rate	Mean	STD			
118/433 (27.25%)	2.26	0.86			

- That was actually when I had labs in person.
- Just once for my interview and once for orientation

3 - The information I received from the Enrollment Department was accurate and transparent.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Disagree	(1)	3	2.56%		3.24
Disagree	(2)	3	2.56%		
Agree	(3)	74	63.25%		
Strongly Agree	(4)	37	31.62%		
0 25 50 75 100					Question
Response Rate	Mean	STD			
117/433 (27.02%)	3.24	0.62			

- I'm a TRA student. I realize that it's not a common situation, but it would be nice if there was someone to clue TRA students in to the extra things involved with being in the TRA program, like getting funding for textbooks and having to file the appropriate paperwork for TRA biweekly claims.

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4 - What would you change about the enrollment process? (Select all that apply)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Nothing	(1)	55	47.01%		
More updates on my application status	(2)	14	11.97%		
More information about next steps in the process	(3)	19	16.24%		
More contact from my enrollment representative	(4)	6	5.13%		
More information about financial aid	(5)	22	18.80%		
More information about campus clubs and/or activities	(6)	10	8.55%		
More information about my class schedule	(7)	27	23.08%		
More contact with my Program Director before the semester starts	(8)	25	21.37%		
More information about textbooks	(9)	25	21.37%		
More information about support services (tutoring, counseling, disability services, etc.)	(10)	13	11.11%		
				0 25 50 75 100	
Response Rate	117/433 (27.02%)				

5 - My recruitment advisor introduced me to or helped me contact the following departments (select all that apply):

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Academic Advising	(1)	62	55.86%		
Career Services	(2)	29	26.13%		
Counseling & Disability Services	(3)	32	28.83%		
Financial Aid	(4)	70	63.06%		
My Program Area	(5)	52	46.85%		
Registrar	(6)	52	46.85%		
Resource Center	(7)	43	38.74%		
Student Business Services	(8)	15	13.51%		
Student Engagement	(9)	24	21.62%		
Other	(10)	14	12.61%		
				0 25 50 75 100	
Response Rate	111/433 (25.64%)				

6 - Is there any other information you would like to share about your experience with the Enrollment Services department?

Response Rate	11/433 (2.54%)
<ul style="list-style-type: none"> • very easy process • None that I can think off the top of my head. • N/A • No • None • No I was satisfied. • N/A • I felt very comfortable when I came to the school the first time. I dealt with both Alex and Angela and they made sure all my questions were answered, even though Angela did a good job at covering everything so I had very few questions. Also, throughout the process I knew that I could ask them anything and they would respond quickly and if it seemed to be a dumb question they validated it. • No • Just wish it was covid time • N/A 	

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7 - What program are you in?					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Advanced Manufacturing	(1)	3	2.54%		<p>10.80</p>
Architectural Drafting & Design	(2)	6	5.08%		
Automotive Technology	(3)	6	5.08%		
Biomedical Equipment Technology	(4)	9	7.63%		
Building & Property Maintenance	(5)	0	0.00%		
Carpentry and Cabinetmaking	(6)	8	6.78%		
Computer Information Technology	(7)	7	5.93%		
Diesel Truck Technology	(8)	6	5.08%		
Diesel Preventative Maintenance	(9)	0	0.00%		
Electrical Construction & Maintenance	(10)	14	11.86%		
Electronic Engineering	(11)	3	2.54%		
Heavy Equipment Technology	(12)	0	0.00%		
HVAC	(13)	11	9.32%		
Logistics & Supply Chain Management	(14)	2	1.69%		
Physical Therapist Assistant	(15)	4	3.39%		
Radiologic Technology	(16)	13	11.02%		
Veterinary Technology	(17)	20	16.95%		
Welding	(18)	6	5.08%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
118/433 (27.25%)	10.80	5.43			