

Johnson College
2021 Assessment Day - Resource Center

1 - The Resource Center has the necessary resources for completing required assignments.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Disagree	(1)	8	6.35%		3.21
Disagree	(2)	2	1.59%		
Agree	(3)	56	44.44%		
Strongly Agree	(4)	41	32.54%		
I have not used the Resource Center.	(0)	19	15.08%		
				0 25 50 75 100	Question

Response Rate	Mean	STD
126/433 (29.1%)	3.21	0.81

- Yes, but the textbooks in the resource center are a mess and need to be organized.
- As far as I know. I've only needed the computers

2 - I feel confident in my ability to use the academic databases (LIRN) for research.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Disagree	(1)	7	5.60%		2.91
Disagree	(2)	17	13.60%		
Agree	(3)	81	64.80%		
Strongly Agree	(4)	20	16.00%		
				0 25 50 75 100	Question

Response Rate	Mean	STD
125/433 (28.87%)	2.91	0.72

- Had a little trouble at first but it works great.
- I don't use the database often, but have seen it used multiple times.
- LIRN is inaccessible off-campus. I understand that may be the normal policy, but it's kind of stupid when we're strictly working from home or doing hybrid learning.
- I strongly disagree because I think I have never used it except for one time but from that one time it was a pretty useful thing.
- I only had to use it once last semester.
- It's a little complicated

3 - The Resource Center has adequate space for group/individual study & research needs.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Disagree	(1)	6	4.76%		3.22
Disagree	(2)	1	0.79%		
Agree	(3)	78	61.90%		
Strongly Agree	(4)	41	32.54%		
				0 25 50 75 100	Question

Response Rate	Mean	STD
126/433 (29.1%)	3.22	0.69

- The resource center use to have a lot more seating and tables, now there is almost none.

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4 - What is your level of satisfaction with the tutoring services provided through the Resource Center?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Dissatisfied	(1)	2	1.59%		3.27
Dissatisfied	(2)	2	1.59%		
Satisfied	(3)	26	20.63%		
Very Satisfied	(4)	19	15.08%		
I have not used tutoring services.	(0)	77	61.11%		

Response Rate	Mean	STD
126/433 (29.1%)	3.27	0.73

- I have worked with Diana and she is great whether it is in person or zoom she makes sure I'm comfortable with everything and that I will succeed. She never makes you feel in anyway less than others and she makes you confident in yourself.
- Alisabeth the trig tutor is amazing shes got a real passion for math which is encouraging and refreshing. Her handle on the material is amazing and she does a great job to help me understand. She is very personable. I appreciate her help and she is willing to meet up when ever where ever. Definatly helpful 10/10 would reccomend.
- I would like to get a tutor
- I've heard good things though

5 - What is your level of satisfaction with the eCampus bookstore?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Dissatisfied	(1)	3	2.38%		3.20
Dissatisfied	(2)	7	5.56%		
Satisfied	(3)	58	46.03%		
Very Satisfied	(4)	33	26.19%		
I have not used the eCampus bookstore..	(0)	25	19.84%		

Response Rate	Mean	STD
126/433 (29.1%)	3.20	0.69

- Got an English book that was not in the best of shape. I notified them and they took care of right away.
- It's weird sometimes and a couple of assignments are on the wrong page
- Books were expensive compared to other places.
- I prefer Chegg, their books are much cheaper.
- Make the inventory searchable and not linked directly to classes.
- not a fan of the platform and how it runs on devices like android phones and kindle fires
- Expensive and gaudy
- I used Vital Source for my books.
- The parts kits needed for Fall 2020 and Spring 2021 were not received. Orders were placed at the beginning of each term. At approximately week 5 I inquired only to find out they were back ordered and not available. I received a refund both terms, but found myself unprepared for my classes and unsure who to contact at Johnson with the issue. Thankfully, the professors were understanding.
- It is ok

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6 - Is there anything else you would like to share concerning the Resource Center?

Response Rate 17/433 (3.93%)

- Not really at this time.
- It is an amazing place to go do homework or get tutoring.
- No.
- No
- Ncndjd
- No
- No
- Nope
- none
- N/A
- A great location with lots of space and computers. The cafe is nice.
- No.
- The resource center helped me tremendously throughout my time at Johnson. It had the resources to allow me to work on my free time which I enjoyed.
- N/A
- No
- nothing to add
- Everybody has always been helpful when I have went there.

7 - What is your major?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Advanced Manufacturing	(1)	3	2.38%	█	<p>11.10</p>
Architectural Drafting & Design	(2)	6	4.76%	█	
Automotive Technology	(3)	6	4.76%	█	
Biomedical Equipment Technology	(4)	10	7.94%	█	
Building & Property Maintenance	(5)	0	0.00%		
Logistics & Supply Chain Management	(6)	2	1.59%	█	
Carpentry and Cabinetmaking	(7)	8	6.35%	█	
Computer Information Technology	(8)	8	6.35%	█	
Diesel Truck Technology	(9)	6	4.76%	█	
Diesel Preventative Maintenance	(10)	0	0.00%		
Electrical Construction & Maintenance	(11)	15	11.90%	█	
Electronic Engineering	(12)	4	3.17%	█	
HVAC	(13)	11	8.73%	█	
Heavy Equipment Technology	(14)	0	0.00%		
Physical Therapist Assistant	(15)	4	3.17%	█	
Radiologic Technology	(16)	13	10.32%	█	
Veterinary Technology	(17)	24	19.05%	█	
Welding	(18)	6	4.76%	█	
				0 25 50 75 100	Question
Response Rate	Mean	STD			
126/433 (29.1%)	11.10	5.31			