

Johnson College

2022 Assessment Day - Registrar

1 - I have used the following services provided by the Registrar's Office (select all that apply):

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Register for classes	(1)	78	60.00%		
Transfer-in credits	(2)	21	16.15%		
Request a transcript	(3)	17	13.08%		
Drop a class	(4)	9	6.92%		
Change my schedule	(5)	21	16.15%		
Graduation requirements	(6)	23	17.69%		
General questions	(7)	39	30.00%		
Other	(8)	6	4.62%		
I have never contacted the Registrar's Office	(9)	25	19.23%		
				0 25 50 75 100	
Response Rate	130/515 (25.24%)				

2 - How satisfied are you with the services you received from the Registrar's Office?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(4)	58	44.27%		3.49
Satisfied	(3)	53	40.46%		
Dissatisfied	(2)	1	0.76%		
Very Dissatisfied	(1)	1	0.76%		
Not Applicable	(0)	18	13.74%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
131/515 (25.44%)	3.49	0.57			

3 - I have used the Registrar's Office webpage to complete the following (select all that apply):

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Obtain / submit an electronic form	(1)	19	15.08%		
Review semester course offerings	(2)	37	29.37%		
Obtain information on transfer credit	(3)	6	4.76%		
Request a transcript	(4)	14	11.11%		
Review general information	(5)	27	21.43%		
Other	(6)	8	6.35%		
I have never used the Registrar's Office webpage	(7)	63	50.00%		
				0 25 50 75 100	
Response Rate	126/515 (24.47%)				

4 - The Registrar's Office webpage is easy to navigate.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
I have trouble finding the Registrar's webpage	(1)	0	0.00%		4.25
Strongly Disagree	(2)	1	0.78%		
Disagree	(3)	1	0.78%		
Agree	(4)	50	38.76%		
Strongly Agree	(5)	21	16.28%		
I've never visited the Registrar's Office webpage.	(0)	56	43.41%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
129/515 (25.05%)	4.25	0.55			

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5 - What program are you in?					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Advanced Manufacturing	(1)	5	3.88%	■	<p>10.02</p>
Architectural Drafting & Design	(2)	4	3.10%	■	
Automotive Technology	(3)	5	3.88%	■	
Biomedical Equipment Technology	(4)	5	3.88%	■	
Building & Property Maintenance	(5)	3	2.33%	■	
Carpentry and Cabinetmaking	(6)	10	7.75%	■	
Computer Information Technology	(7)	17	13.18%	■	
Diesel Truck Technology	(8)	7	5.43%	■	
Diesel Preventative Maintenance	(9)	0	0.00%		
Electrical Construction & Maintenance	(10)	15	11.63%	■	
Electronic Engineering	(11)	3	2.33%	■	
HVAC	(12)	19	14.73%	■	
Heavy Equipment Technology	(13)	4	3.10%	■	
Logistics & Supply Chain Management	(14)	0	0.00%		
Physical Therapist Assistant	(15)	2	1.55%	■	
Radiologic Technology	(16)	15	11.63%	■	
Veterinary Technology	(17)	8	6.20%	■	
Welding	(18)	7	5.43%	■	
				0 25 50 75 100	Question
Response Rate	Mean	STD			
129/515 (25.05%)	10.02	4.88			