

Johnson College
2023 Assessment Day - Enrollment Services

1 - Thinking back to when you applied to Johnson College, how satisfied were you with the enrollment process?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Dissatisfied	(1)	0	0.00%		3.35
Dissatisfied	(2)	0	0.00%		
Satisfied	(3)	20	64.52%		
Very Satisfied	(4)	11	35.48%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
31/31 (100%)	3.35	0.49			

2 - How many times did you visit campus (either virtually or in person) prior to your first day of class?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
0	(1)	2	6.45%		2.13
1-2 times	(2)	23	74.19%		
3-4 times	(3)	6	19.35%		
5-6 times	(4)	0	0.00%		
7 or more times	(5)	0	0.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
31/31 (100%)	2.13	0.50			

3 - The information I received from the Enrollment Department was accurate and transparent.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Disagree	(1)	1	3.23%		3.23
Disagree	(2)	0	0.00%		
Agree	(3)	21	67.74%		
Strongly Agree	(4)	9	29.03%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
31/31 (100%)	3.23	0.62			

4 - What would you change about the enrollment process? (Select all that apply)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Nothing	(1)	18	58.06%		
More updates on my application status	(2)	2	6.45%		
More information about next steps in the process	(3)	2	6.45%		
More contact from my enrollment representative	(4)	1	3.23%		
More information about financial aid	(5)	5	16.13%		
More information about campus clubs and/or activities	(6)	3	9.68%		
More information about my class schedule	(7)	3	9.68%		
More contact with my Program Director before the semester starts	(8)	3	9.68%		
More information about textbooks	(9)	6	19.35%		
More information about support services (tutoring, counseling, disability services, etc.)	(10)	2	6.45%		
				0 25 50 75 100	
Response Rate	31/31 (100%)				

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5 - My recruitment advisor introduced me to or helped me contact the following departments (select all that apply):					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Academic Advising	(1)	9	34.62%		
Career Services	(2)	6	23.08%		
Counseling & Disability Services	(3)	2	7.69%		
Financial Aid	(4)	13	50.00%		
My Program Area	(5)	11	42.31%		
Registrar	(6)	6	23.08%		
Resource Center	(7)	7	26.92%		
Student Business Services	(8)	1	3.85%		
Student Engagement	(9)	2	7.69%		
Other	(10)	8	30.77%		
Response Rate				26/31 (83.87%)	

6 - Is there any other information you would like to share about your experience with the Enrollment Services department?	
Response Rate	5/31 (16.13%)
<ul style="list-style-type: none"> • Nothing at the moment • None • n/a • N/A • I have no information. 	

7 - What program are you in?					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Advanced Manufacturing	(1)	4	12.90%		<p>10.19</p>
Architectural Drafting & Design	(2)	0	0.00%		
Automotive Technology	(3)	2	6.45%		
Biomedical Equipment Technology	(4)	0	0.00%		
Building & Property Maintenance	(5)	0	0.00%		
Carpentry and Cabinetmaking	(6)	2	6.45%		
Computer Information Technology	(7)	0	0.00%		
Diesel Truck Technology	(8)	3	9.68%		
Diesel Preventative Maintenance	(9)	0	0.00%		
Electrical Construction & Maintenance	(10)	6	19.35%		
Electronic Engineering	(11)	0	0.00%		
Heavy Equipment Technology	(12)	1	3.23%		
HVAC	(13)	6	19.35%		
Logistics & Supply Chain Management	(14)	0	0.00%		
Physical Therapist Assistant	(15)	0	0.00%		
Radiologic Technology	(16)	2	6.45%		
Veterinary Technology	(17)	2	6.45%		
Welding	(18)	3	9.68%		
Response Rate				31/31 (100%)	
Mean		STD		Question	
10.19		5.43			