

**Johnson College**  
**2023 Assessment Day - Financial Aid**

1 - Did you receive Financial Aid this year?									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Yes	(1)	26	89.66%			1.10			
No	(2)	3	10.34%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
29/29 (100%)	1.10	0.31							

2 - Did you receive printed information about financial aid, including programs, policies, and the application process?									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Yes	(1)	19	76.00%			1.24			
No	(2)	6	24.00%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
25/29 (86.21%)	1.24	0.44							

3 - The financial aid staff was courteous and polite.									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Strongly Agree	(1)	19	73.08%			1.27			
Agree	(2)	7	26.92%						
Disagree	(3)	0	0.00%						
Strongly Disagree	(4)	0	0.00%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
26/29 (89.66%)	1.27	0.45							

4 - The financial aid staff seemed knowledgeable about financial aid policies and procedures.									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Strongly Agree	(1)	15	57.69%			1.46			
Agree	(2)	10	38.46%						
Disagree	(3)	1	3.85%						
Strongly Disagree	(4)	0	0.00%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
26/29 (89.66%)	1.46	0.58							

5 - The financial aid staff treated my case in a fair and unbiased manner.									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Strongly Agree	(1)	17	68.00%			1.32			
Agree	(2)	8	32.00%						
Disagree	(3)	0	0.00%						
Strongly Disagree	(4)	0	0.00%						
Not Applicable	(0)	0	0.00%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
25/29 (86.21%)	1.32	0.48							

6 - Do you have any other comments about the Financial Aid office?	
<b>Response Rate</b>	3/29 (10.34%)
<ul style="list-style-type: none"> <li>• No</li> <li>• N/A</li> <li>• Have received mixed answers from different people. It would help if everyone was on the same page.</li> </ul>	

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7 - What program are you in?					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Advanced Manufacturing	(1)	2	6.90%	■	<p>10.72</p>
Architectural Drafting & Design	(2)	0	0.00%		
Automotive Technology	(3)	3	10.34%	■	
Biomedical Equipment Technology	(4)	0	0.00%		
Building & Property Maintenance	(5)	0	0.00%		
Carpentry and Cabinetmaking	(6)	1	3.45%	■	
Computer Information Technology	(7)	2	6.90%	■	
Diesel Truck Technology	(8)	0	0.00%		
Diesel Preventative Maintenance	(9)	0	0.00%		
Electrical Construction & Maintenance	(10)	5	17.24%	■	
Electronic Engineering	(11)	2	6.90%	■	
Heating, Ventilation, & Air Conditioning	(12)	6	20.69%	■	
Heavy Equipment Technology	(13)	0	0.00%		
Logistics & Supply Chain Management	(14)	0	0.00%		
Physical Therapist Assistant	(15)	0	0.00%		
Radiologic Technology	(16)	2	6.90%	■	
Veterinary Technology	(17)	4	13.79%	■	
Welding	(18)	2	6.90%	■	
				0 25 50 75 100	Question
<b>Response Rate</b>	<b>Mean</b>	<b>STD</b>			
29/29 (100%)	10.72	5.17			