

Johnson College

2023 Assessment Day - Registrar

1 - I have used the following services provided by the Registrar's Office (select all that apply):

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Register for classes	(1)	12	60.00%		
Transfer-in credits	(2)	3	15.00%		
Request a transcript	(3)	1	5.00%		
Drop a class	(4)	3	15.00%		
Change my schedule	(5)	2	10.00%		
Graduation requirements	(6)	6	30.00%		
General questions	(7)	7	35.00%		
Other	(8)	0	0.00%		
I have never contacted the Registrar's Office	(9)	5	25.00%		
				0 25 50 75 100	
Response Rate	20/20 (100%)				

2 - How satisfied are you with the services you received from the Registrar's Office?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(4)	8	40.00%		3.31
Satisfied	(3)	6	30.00%		
Dissatisfied	(2)	1	5.00%		
Very Dissatisfied	(1)	1	5.00%		
Not Applicable	(0)	4	20.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
20/20 (100%)	3.31	0.87			

• n/a

• not being able to make my schedule the first semester was a bit of a pain. it seems I was just handed what was left. some of those were online classes that were a disappointment, because I signed up for hands on learning. I felt like I was paying to teach myself, and had trouble grasping some subjects this way.

3 - I have used the Registrar's Office webpage to complete the following (select all that apply):

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Obtain / submit an electronic form	(1)	3	15.00%		
Review semester course offerings	(2)	7	35.00%		
Obtain information on transfer credit	(3)	1	5.00%		
Request a transcript	(4)	2	10.00%		
Review general information	(5)	4	20.00%		
Other	(6)	3	15.00%		
I have never used the Registrar's Office webpage	(7)	7	35.00%		
				0 25 50 75 100	
Response Rate	20/20 (100%)				

4 - The Registrar's Office webpage is easy to navigate.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
I have trouble finding the Registrar's webpage	(1)	0	0.00%		4.21
Strongly Disagree	(2)	0	0.00%		
Disagree	(3)	3	15.00%		
Agree	(4)	5	25.00%		
Strongly Agree	(5)	6	30.00%		
I've never visited the Registrar's Office webpage.	(0)	6	30.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
20/20 (100%)	4.21	0.80			

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5 - What information would you find useful to include on the Registrar's Office webpage?

Response Rate	3/20 (15%)
<ul style="list-style-type: none"> • Class descriptions • not sure • Where the classes are located. 	

6 - What program are you in?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Advanced Manufacturing	(1)	2	10.00%		<p>9.95</p>
Architectural Drafting & Design	(2)	1	5.00%		
Automotive Technology	(3)	2	10.00%		
Biomedical Equipment Technology	(4)	0	0.00%		
Building & Property Maintenance	(5)	0	0.00%		
Carpentry and Cabinetmaking	(6)	1	5.00%		
Computer Information Technology	(7)	0	0.00%		
Diesel Truck Technology	(8)	0	0.00%		
Diesel Preventative Maintenance	(9)	0	0.00%		
Electrical Construction & Maintenance	(10)	4	20.00%		
Electronic Engineering	(11)	0	0.00%		
HVAC	(12)	5	25.00%		
Heavy Equipment Technology	(13)	0	0.00%		
Logistics & Supply Chain Management	(14)	0	0.00%		
Physical Therapist Assistant	(15)	0	0.00%		
Radiologic Technology	(16)	3	15.00%		
Veterinary Technology	(17)	1	5.00%		
Welding	(18)	1	5.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
20/20 (100%)	9.95	5.53			