Johnson College
2023 Assessment Day - Resource Center

---

1 - The Resource Center has the necessary resources for getting assistance with my course.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(4)	19	61.29%		3.66
Agree	(3)	10	32.26%		
Disagree	(2)	0	0.00%		
Strongly Disagree	(1)	0	0.00%		
I have not used the Resource Center.	(0)	2	6.45%		

Response Rate	Mean	STD	
31/31 (100%)	3.66	0.48	

• Dr. Nat and Jordan are always there when I need their help.
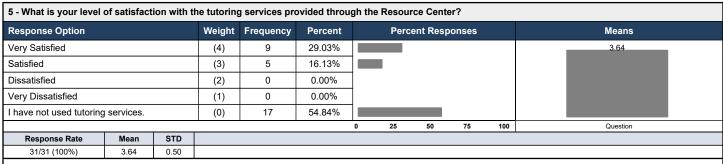
---

2 - I feel confident in my ability to use the academic databases (LIRN) for research.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(4)	12	38.71%		3.50
Agree	(3)	9	29.03%		
Disagree	(2)	1	3.23%		
Strongly Disagree	(1)	0	0.00%		
Does not apply	(0)	9	29.03%		

Response Rate	Mean	STD	
31/31 (100%)	3.50	0.60	

---

3 - I feel confident in my ability to use D2L to complete my assignments.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(4)	20	64.52%		3.65
Agree	(3)	11	35.48%		
Disagree	(2)	0	0.00%		
Strongly Disagree	(1)	0	0.00%		

Response Rate	Mean	STD	
31/31 (100%)	3.65	0.49	

---

4 - The Resource Center has adequate space for group/individual study & research needs.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(4)	17	54.84%		3.55
Agree	(3)	11	35.48%		
Disagree	(2)	1	3.23%		
Strongly Disagree	(1)	0	0.00%		
I have not used the Resource Center	(0)	2	6.45%		

Response Rate	Mean	STD	
31/31 (100%)	3.55	0.57	

• I feel the room could be bigger it tends to get noisy with a lot of people in the room all talking at once

5 - What is your level of satisfaction with the tutoring services provided through the Resource Center?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(4)	9	29.03%		3.64
Satisfied	(3)	5	16.13%		
Dissatisfied	(2)	0	0.00%		
Very Dissatisfied	(1)	0	0.00%		
I have not used tutoring services.	(0)	17	54.84%		
				0 25 50 75 100	Question

Response Rate	Mean	STD	
31/31 (100%)	3.64	0.50	

• I have been using the tutoring since last semester and I have had nothing but good experiences with my tutors. Matt Cirba is very helpful, and he makes it easy to understand. Collin Burn helped me with my English Comp and she helps me better understand the information I need to complete the assignments.

6 - What is your level of satisfaction with the eCampus bookstore?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Very Satisfied	(4)	9	29.03%		3.19
Satisfied	(3)	15	48.39%		
Dissatisfied	(2)	2	6.45%		
Very Dissatisfied	(1)	1	3.23%		
I have not used the eCampus bookstore	(0)	4	12.90%		
				0 25 50 75 100	Question

Response Rate	Mean	STD	
31/31 (100%)	3.19	0.74	

• eCampus bookstore was quite difficult to access. It kept saying my login information was incorrect and made my books "not accessible".

• There was a problem on the end of the bookstore but the resource center helped me manage it well.

• some of the online books have blurry diagrams, making it hard to use them for certain subjects. example: micro computer has diagrams of what your projects should look like before summiting them. you cant read any of them, causing you to try to just get as close as you can, when it comes to the data.

• Some of the books it is difficult to find what you are searching for.

• The tickets would either not be available or for some reason I would lose access to my books

7 - Is there anything else you would like to share concerning the Resource Center?

Response Rate	4/31 (12.9%)

• Dr. Nat and Jordan are amazing! They are so helpful and positive!

• Dr. Natalia and Jordan make the resource center a welcoming environment for all students. They make an excellent team and are readily available to help students.

• The staff is extremely helpful.

• N/A

8 - What is your major?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Advanced Manufacturing Technology	(1)	4	12.90%		
Architectural Drafting & Design Technology	(2)	1	3.23%		
Automotive Technology	(3)	3	9.68%		
Biomedical Equipment Technology	(4)	1	3.23%		
Building and Property Maintenance	(5)	0	0.00%		
Carpentry & Cabinetmaking Technology	(6)	0	0.00%		
Civil Design Technology	(7)	0	0.00%		
Computer Information Technology	(8)	2	6.45%		
Diesel Truck Technology	(9)	0	0.00%		
Electrical Construction Technology	(10)	4	12.90%		
Electronic Engineering Technology	(11)	1	3.23%		
Heating Ventilation & Air Conditioning Technology	(12)	5	16.13%		
Heavy Equipment Technology	(13)	1	3.23%		
Mechatronics Technology	(14)	0	0.00%		
Physical Therapist Assistant	(15)	0	0.00%		
Radiologic Technology	(16)	2	6.45%		
Veterinary Nursing	(17)	5	16.13%		
Welding Fabrication & Manufacturing Technology	(18)	1	3.23%		
Building & Property Maintenance (Certificate)	(19)	0	0.00%		
Diesel Preventative Maintenance Technology (Certificate)	(20)	0	0.00%		
Industrial Technology (Certificate)	(21)	0	0.00%		
Welding Technology (Certificate)	(22)	1	3.23%		10.19
RISE	(23)	0	0.00%		

0   25   50   75   100   Question

Response Rate	Mean	STD
31/31 (100%)	10.19	6.15