

Johnson College

Spring 2024 Assessment Day

1 - What is your Program of study?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Advanced Manufacturing Technology	(23)	1	0.57%		<p>11.85</p>
Architectural Drafting and Design Technology	(22)	5	2.87%	█	
Automotive Technology	(21)	3	1.72%		
Aviation Technology	(20)	2	1.15%		
Biomedical Equipment Technology	(19)	1	0.57%		
Building and Property Maintenance	(18)	1	0.57%		
Carpentry and Cabinetmaking Technology	(17)	10	5.75%	█	
Civil Design Technology	(16)	1	0.57%		
Computer Information Technology	(15)	13	7.47%	█	
Diesel Truck Technology	(14)	12	6.90%	█	
Electrical Construction Technology	(13)	40	22.99%	██████████	
Electronic Engineering Technology	(12)	6	3.45%	█	
Heating Ventilation and Air Conditioning Technology	(11)	25	14.37%	██████	
Heavy Equipment Technology	(10)	5	2.87%		
Mechatronics Technology	(9)	11	6.32%	█	
Physical Therapist Assistant	(8)	5	2.87%		
Radiologic Technology	(7)	14	8.05%	█	
Veterinary Nursing	(6)	9	5.17%	█	
Welding Fabrication and Manufacturing Technology	(5)	5	2.87%		
Building and Property Maintenance (Certificate)	(4)	0	0.00%		
Diesel Preventative Maintenance Technology (Certificate)	(3)	1	0.57%		
Industrial Technology (Certificate)	(2)	0	0.00%		
Welding Technology (Certificate)	(1)	4	2.30%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
174/567 (30.69%)	11.85	4.34			

2 - Overall, I am satisfied with my experience at Johnson College.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	76	43.93%	██████████	<p>4.28</p>
Agree	(4)	77	44.51%	██████████	
Neutral	(3)	13	7.51%	█	
Disagree	(2)	6	3.47%		
Strongly Disagree	(1)	1	0.58%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
173/567 (30.51%)	4.28	0.79			

3 - Johnson College provides a supportive learning environment.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	92	52.87%	██████████	<p>4.40</p>
Agree	(4)	65	37.36%	██████████	
Neutral	(3)	12	6.90%	█	
Disagree	(2)	5	2.87%		
Strongly Disagree	(1)	0	0.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
174/567 (30.69%)	4.40	0.74			

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4 - I would encourage someone with similar abilities, interests, and background as me to attend Johnson College.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	92	52.87%		4.33	
Agree	(4)	57	32.76%			
Neutral	(3)	17	9.77%			
Disagree	(2)	7	4.02%			
Strongly Disagree	(1)	1	0.57%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
174/567 (30.69%)	4.33	0.86				

5 - I am satisfied with the hands-on learning opportunities in my major.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	108	62.07%		4.44	
Agree	(4)	44	25.29%			
Neutral	(3)	15	8.62%			
Disagree	(2)	5	2.87%			
Strongly Disagree	(1)	2	1.15%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
174/567 (30.69%)	4.44	0.86				

6 - I will be prepared to work within my chosen industry after graduation.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	80	45.98%		4.33	
Agree	(4)	75	43.10%			
Neutral	(3)	16	9.20%			
Disagree	(2)	2	1.15%			
Strongly Disagree	(1)	1	0.57%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
174/567 (30.69%)	4.33	0.74				

7 - The faculty in my major are supportive of their students						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	111	64.53%		4.56	
Agree	(4)	48	27.91%			
Neutral	(3)	12	6.98%			
Disagree	(2)	1	0.58%			
Strongly Disagree	(1)	0	0.00%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
172/567 (30.34%)	4.56	0.65				

8 -						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	82	47.40%		4.39	
Agree	(4)	78	45.09%			
Neutral	(3)	12	6.94%			
Disagree	(2)	0	0.00%			
Strongly Disagree	(1)	1	0.58%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
173/567 (30.51%)	4.39	0.67				

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9 - I am aware that Johnson College has a staff-led Diversity & Inclusion Committee.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	67	38.73%		4.13
Agree	(4)	71	41.04%		
Neutral	(3)	28	16.18%		
Disagree	(2)	4	2.31%		
Strongly Disagree	(1)	3	1.73%		
0 25 50 75 100					Question
Response Rate	Mean	STD			
173/567 (30.51%)	4.13	0.89			

10 - I often spend time at school with students of different races, ethnicities, or cultures.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	53	30.81%		4.01
Agree	(4)	74	43.02%		
Neutral	(3)	39	22.67%		
Disagree	(2)	5	2.91%		
Strongly Disagree	(1)	1	0.58%		
0 25 50 75 100					Question
Response Rate	Mean	STD			
172/567 (30.34%)	4.01	0.84			

11 - I feel comfortable discussing my social and cultural background at Johnson College.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	69	40.12%		4.21
Agree	(4)	75	43.60%		
Neutral	(3)	24	13.95%		
Disagree	(2)	3	1.74%		
Strongly Disagree	(1)	1	0.58%		
0 25 50 75 100					Question
Response Rate	Mean	STD			
172/567 (30.34%)	4.21	0.79			

12 - Have you used Online Learning? (D2L)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Yes	(2)	173	100.00%		2.00
No	(1)	0	0.00%		
0 25 50 75 100					Question
Response Rate	Mean	STD			
173/567 (30.51%)	2.00	0.00			

13 - I am comfortable using D2L for my online coursework.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	81	46.82%		4.34
Agree	(4)	75	43.35%		
Neutral	(3)	13	7.51%		
Disagree	(2)	3	1.73%		
Strongly Disagree	(1)	1	0.58%		
0 25 50 75 100					Question
Response Rate	Mean	STD			
173/567 (30.51%)	4.34	0.74			

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14 - I am able to learn and understand concepts presented to me in an online format.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	58	33.53%		4.07
Agree	(4)	80	46.24%		
Neutral	(3)	25	14.45%		
Disagree	(2)	9	5.20%		
Strongly Disagree	(1)	1	0.58%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
173/567 (30.51%)	4.07	0.86			

15 - How many online courses have you taken?

Response Option	Weight	Frequency	Percent	Percent Responses	Means
10 or more	(5)	15	8.67%		2.83
7 to 9	(4)	21	12.14%		
4 to 6	(3)	63	36.42%		
1 to 3	(2)	68	39.31%		
0	(1)	6	3.47%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
173/567 (30.51%)	2.83	0.99			

16 - I prefer to take general education courses in an online format versus in-person.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	39	22.67%		3.31
Agree	(4)	46	26.74%		
Neutral	(3)	44	25.58%		
Disagree	(2)	15	8.72%		
Strongly Disagree	(1)	28	16.28%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
172/567 (30.34%)	3.31	1.35			

17 - I prefer to take program of study (major) courses in an online format versus in-person.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	8	4.62%		1.99
Agree	(4)	14	8.09%		
Neutral	(3)	26	15.03%		
Disagree	(2)	46	26.59%		
Strongly Disagree	(1)	79	45.66%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
173/567 (30.51%)	1.99	1.16			

18 - I wish my online instructors made courses more engaging by adding/including more: (Select all that apply)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Discussion Boards	(5)	15	11.11%		
Recorded lectures	(4)	66	48.89%		
Feedback on my work	(3)	76	56.30%		
Video or audio messages (announcements, feedback, content)	(2)	44	32.59%		
Virtual Classroom/Zoom office hours	(1)	23	17.04%		
				0 25 50 75 100	
Response Rate	135/567 (23.81%)				

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19 - Have you used Advising Services?									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Yes	(2)	131	75.72%			1.76			
No	(1)	42	24.28%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
173/567 (30.51%)	1.76	0.43							

20 - I have discussed academic and career goals with my advisor.									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Strongly Agree	(5)	63	48.46%			4.42			
Agree	(4)	60	46.15%						
Neutral	(3)	6	4.62%						
Disagree	(2)	1	0.77%						
Strongly Disagree	(1)	0	0.00%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
130/567 (22.93%)	4.42	0.62							

21 - My advisor is knowledgeable about program and graduation requirements.									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Strongly Agree	(5)	81	61.83%			4.55			
Agree	(4)	42	32.06%						
Neutral	(3)	7	5.34%						
Disagree	(2)	1	0.76%						
Strongly Disagree	(1)	0	0.00%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
131/567 (23.1%)	4.55	0.64							

22 - My advisor is prepared for my advising appointments.									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Strongly Agree	(5)	81	61.83%			4.57			
Agree	(4)	45	34.35%						
Neutral	(3)	4	3.05%						
Disagree	(2)	1	0.76%						
Strongly Disagree	(1)	0	0.00%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
131/567 (23.1%)	4.57	0.60							

23 - My advisor contacts me to schedule a meeting before registration each semester.									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Strongly Agree	(5)	80	61.07%			4.56			
Agree	(4)	46	35.11%						
Neutral	(3)	4	3.05%						
Disagree	(2)	1	0.76%						
Strongly Disagree	(1)	0	0.00%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
131/567 (23.1%)	4.56	0.60							

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24 - My advisor has provided me with resources for other campus support services (counseling and disability services, tutoring, career services, etc.)						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	67	51.54%		4.48	
Agree	(4)	41	31.54%			
Neutral	(3)	10	7.69%			
Disagree	(2)	0	0.00%			
Strongly Agree	(1)	0	0.00%			
I have never needed additional campus resources.	(0)	12	9.23%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
130/567 (22.93%)	4.48	0.65				

25 - Have you used Financial Aid Services?						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Yes	(2)	126	72.83%		1.73	
No	(1)	47	27.17%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
173/567 (30.51%)	1.73	0.45				

26 - I received a sufficient amount of Financial Aid this year.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	36	28.80%		3.88	
Agree	(4)	51	40.80%			
Neutral	(3)	28	22.40%			
Disagree	(2)	7	5.60%			
Strongly Disagree	(1)	3	2.40%			
				0 25 50 75 100		
Response Rate	Mean	STD				
125/567 (22.05%)	3.88	0.97				

27 - I received printed information about financial aid. (programs, policies, application process, etc.)						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	44	34.92%		4.01	
Agree	(4)	49	38.89%			
Neutral	(3)	25	19.84%			
Disagree	(2)	6	4.76%			
Strongly Disagree	(1)	2	1.59%			
				0 25 50 75 100		
Response Rate	Mean	STD				
126/567 (22.22%)	4.01	0.94				

28 - The financial aid staff seemed knowledgeable about financial aid policies and procedures.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	55	43.65%		4.13	
Agree	(4)	41	32.54%			
Neutral	(3)	23	18.25%			
Disagree	(2)	5	3.97%			
Strongly Disagree	(1)	2	1.59%			
				0 25 50 75 100		
Response Rate	Mean	STD				
126/567 (22.22%)	4.13	0.95				

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29 - The financial aid staff treated my case in a fair and unbiased manner.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	62	49.60%		4.30
Agree	(4)	44	35.20%		
Neutral	(3)	15	12.00%		
Disagree	(2)	2	1.60%		
Strongly Disagree	(1)	2	1.60%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
125/567 (22.05%)	4.30	0.86			

30 - The financial aid office effectively communicated with me through various channels. (phone, email, in-person interactions, etc)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	60	48.39%		4.23
Agree	(4)	39	31.45%		
Neutral	(3)	20	16.13%		
Disagree	(2)	3	2.42%		
Strongly Disagree	(1)	2	1.61%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
124/567 (21.87%)	4.23	0.92			

31 - Have you used Network & Systems Services? (Help Desk)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Yes	(2)	39	22.67%		1.23
No	(1)	133	77.33%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
172/567 (30.34%)	1.23	0.42			

32 - I needed Help Desk/IT Network support with these services. (select all that apply)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Logging into the student portal	(8)	8	21.05%		
Logging into D2L	(7)	9	23.68%		
Changing my password	(6)	8	21.05%		
Setting up my Johnson email on my smartphone	(5)	1	2.63%		
Getting campus alerts via text	(4)	2	5.26%		
Connecting to the Johnson College WiFi	(3)	4	10.53%		
Other	(2)	2	5.26%		
I have not needed help	(1)	16	42.11%		
				0 25 50 75 100	
Response Rate	38/567 (6.7%)				

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33 - Network & Systems Administration (IT Help Desk) office is located:

Response Option	Weight	Frequency	Percent	Percent Responses	Means
In Richmond Hall	(5)	1	2.63%		1.92
In the Moffat Center	(4)	5	13.16%		
In the Woolworth Building	(3)	8	21.05%		
In the Bingham Building	(2)	0	0.00%		
I don't know	(1)	24	63.16%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
38/567 (6.7%)	1.92	1.28			

34 - I am satisfied with the Wireless Internet (WiFi) services on campus.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	8	21.05%		3.76
Agree	(4)	18	47.37%		
Neutral	(3)	8	21.05%		
Disagree	(2)	3	7.89%		
Strongly Disagree	(1)	1	2.63%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
38/567 (6.7%)	3.76	0.97			

35 - I am satisfied with the reliability and ease of use of these services.

Help Desk

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	12	31.58%		4.11
Agree	(4)	19	50.00%		
Neutral	(3)	6	15.79%		
Disagree	(2)	1	2.63%		
Strongly Disagree	(1)	0	0.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
38/567 (6.7%)	4.11	0.76			

35 - I am satisfied with the reliability and ease of use of these services.

Johnson College email

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	20	52.63%		4.50
Agree	(4)	17	44.74%		
Neutral	(3)	1	2.63%		
Disagree	(2)	0	0.00%		
Strongly Disagree	(1)	0	0.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
38/567 (6.7%)	4.50	0.56			

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35 - I am satisfied with the reliability and ease of use of these services.						
D2L						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	18	47.37%		4.39	
Agree	(4)	17	44.74%			
Neutral	(3)	3	7.89%			
Disagree	(2)	0	0.00%			
Strongly Disagree	(1)	0	0.00%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
38/567 (6.7%)	4.39	0.64				

35 - I am satisfied with the reliability and ease of use of these services.						
The student portal						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	14	36.84%		4.21	
Agree	(4)	19	50.00%			
Neutral	(3)	4	10.53%			
Disagree	(2)	1	2.63%			
Strongly Disagree	(1)	0	0.00%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
38/567 (6.7%)	4.21	0.74				

35 - I am satisfied with the reliability and ease of use of these services.						
ePortfolio						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	13	34.21%		4.08	
Agree	(4)	15	39.47%			
Neutral	(3)	10	26.32%			
Disagree	(2)	0	0.00%			
Strongly Disagree	(1)	0	0.00%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
38/567 (6.7%)	4.08	0.78				

35 - I am satisfied with the reliability and ease of use of these services.						
Text alerts						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	16	43.24%		4.30	
Agree	(4)	16	43.24%			
Neutral	(3)	5	13.51%			
Disagree	(2)	0	0.00%			
Strongly Disagree	(1)	0	0.00%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
37/567 (6.53%)	4.30	0.70				

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36 - Have you used Student Success and Resource Center services?									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Yes	(2)	116	67.05%			1.67			
No	(1)	57	32.95%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
173/567 (30.51%)	1.67	0.47							

37 - During the academic year, how often have you participated in campus activities? (student government meetings, voter registration drive, mental health awareness, etc)									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
7 or more	(5)	10	8.62%			2.25			
4 to 6	(4)	8	6.90%						
3 to 5	(3)	19	16.38%						
1 to 2	(2)	38	32.76%						
0	(1)	37	31.90%						
I did not know about events.	(0)	4	3.45%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
116/567 (20.46%)	2.25	1.24							

38 - I am satisfied with the types of events available for students. (leadership development, volunteer activities, social events)									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
Strongly Agree	(5)	36	31.58%			4.06			
Agree	(4)	50	43.86%						
Neutral	(3)	27	23.68%						
Disagree	(2)	1	0.88%						
Strongly Disagree	(1)	0	0.00%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
114/567 (20.11%)	4.06	0.77							

39 - During the academic year, how often have you participated in club activities?									
Response Option	Weight	Frequency	Percent	Percent Responses		Means			
7 or more	(5)	3	2.59%			1.57			
4 to 6	(4)	4	3.45%						
3 to 5	(3)	9	7.76%						
1 to 2	(2)	22	18.97%						
0	(1)	74	63.79%						
Did not know about club activities	(0)	4	3.45%						
				0	25	50	75	100	Question
Response Rate	Mean	STD							
116/567 (20.46%)	1.57	0.97							

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40 - I am satisfied with the clubs and intramural sports offered at Johnson College.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	20	17.24%		<div style="text-align: center;">3.70</div>	
Agree	(4)	36	31.03%			
Neutral	(3)	39	33.62%			
Disagree	(2)	4	3.45%			
Strongly Disagree	(1)	1	0.86%			
Does not apply	(0)	16	13.79%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
116/567 (20.46%)	3.70	0.87				

41 - The Resource Center has provided appropriate assistance for my classes.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	44	37.93%		<div style="text-align: center;">4.26</div>	
Agree	(4)	52	44.83%			
Neutral	(3)	15	12.93%			
Disagree	(2)	0	0.00%			
Strongly Disagree	(1)	0	0.00%			
I have not used the Resource Center.	(0)	5	4.31%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
116/567 (20.46%)	4.26	0.68				

42 - I feel confident in my ability to use the academic databases (LIRN) for research.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	25	21.74%		<div style="text-align: center;">3.77</div>	
Agree	(4)	46	40.00%			
Neutral	(3)	37	32.17%			
Disagree	(2)	6	5.22%			
Strongly Disagree	(1)	1	0.87%			
				0 25 50 75 100		
Response Rate	Mean	STD				
115/567 (20.28%)	3.77	0.88				

43 - The Resource Center has adequate space for study needs.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	40	34.48%		<div style="text-align: center;">4.19</div>	
Agree	(4)	58	50.00%			
Neutral	(3)	12	10.34%			
Disagree	(2)	2	1.72%			
Strongly Disagree	(1)	1	0.86%			
I have not used the Resource Center.	(0)	3	2.59%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
116/567 (20.46%)	4.19	0.76				

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44 - I am satisfied with the tutoring services provided through the Resource Center.					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	25	21.55%		4.06
Agree	(4)	36	31.03%		
Neutral	(3)	18	15.52%		
Disagree	(2)	1	0.86%		
Strongly Disagree	(1)	0	0.00%		
I have not used tutoring services.	(0)	36	31.03%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
116/567 (20.46%)	4.06	0.77			

45 - I am satisfied with eCampus digital book access.					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	41	35.65%		4.05
Agree	(4)	48	41.74%		
Neutral	(3)	16	13.91%		
Disagree	(2)	5	4.35%		
Strongly Disagree	(1)	3	2.61%		
I have never accessed my ebooks.	(0)	2	1.74%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
115/567 (20.28%)	4.05	0.96			

46 - During the academic year, how often have you participated in intramural sports?					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
7 or more	(5)	0	0.00%		1.19
4 to 6	(4)	2	1.72%		
3 to 5	(3)	2	1.72%		
1 to 2	(2)	10	8.62%		
0	(1)	91	78.45%		
Did not know about intramural sports	(0)	11	9.48%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
116/567 (20.46%)	1.19	0.56			

47 - I use the following to get news and updates concerning campus activities.					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
JC Buzz (weekly email newsletter)	(10)	64	56.64%		
D2L	(9)	111	98.23%		
Campus digital messaging (campus TVs)	(8)	16	14.16%		
JC Student Success Instagram	(7)	19	16.81%		
Streaming TV (i.e. Netflix, Hulu etc)	(6)	1	0.88%		
Streaming Audio (Spotify, Pandora, etc)	(5)	1	0.88%		
Streaming Video (You Tube, Twitch, etc)	(4)	1	0.88%		
Social Media (Facebook Twitter, Instagram, TikTok, etc)	(3)	27	23.89%		
Network TV (ABC, CBS, NBC, FOX)	(2)	3	2.65%		
Campus email	(1)	76	67.26%		
				0 25 50 75 100	
Response Rate	113/567 (19.93%)				

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48 - Have you used Food Services?						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Yes	(2)	95	55.56%		1.56	
No	(1)	76	44.44%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
171/567 (30.16%)	1.56	0.50				

49 - How often have you purchased items in the cafeteria?						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Every day	(5)	4	4.26%		2.95	
A few times a week	(4)	35	37.23%			
Once a week	(3)	11	11.70%			
A few times a semester	(2)	40	42.55%			
I have never purchased anything in the cafeteria	(1)	4	4.26%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
94/567 (16.58%)	2.95	1.07				

50 - I am satisfied with the quality of offerings in the cafeteria.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	31	32.98%		4.02	
Agree	(4)	41	43.62%			
Neutral	(3)	16	17.02%			
Disagree	(2)	5	5.32%			
Strongly Disagree	(1)	1	1.06%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
94/567 (16.58%)	4.02	0.90				

51 - I am satisfied with the prices in the cafeteria.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	15	16.13%		3.42	
Agree	(4)	34	36.56%			
Neutral	(3)	25	26.88%			
Disagree	(2)	13	13.98%			
Strongly Disagree	(1)	6	6.45%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
93/567 (16.4%)	3.42	1.12				

52 - How often do you use the self service area?						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Every day	(5)	2	2.13%		2.26	
A few times a week	(4)	12	12.77%			
Once a week	(3)	10	10.64%			
A few times a semester	(2)	54	57.45%			
I have never purchased anything at the self-service area	(1)	16	17.02%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
94/567 (16.58%)	2.26	0.96				

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53 - I am satisfied with the variety of offerings in the self service area.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	18	19.15%		3.62
Agree	(4)	37	39.36%		
Neutral	(3)	26	27.66%		
Disagree	(2)	11	11.70%		
Strongly Disagree	(1)	2	2.13%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
94/567 (16.58%)	3.62	1.00			

54 - I am satisfied with the quality of offerings in the self service area.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	17	18.28%		3.67
Agree	(4)	40	43.01%		
Neutral	(3)	27	29.03%		
Disagree	(2)	6	6.45%		
Strongly Disagree	(1)	3	3.23%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
93/567 (16.4%)	3.67	0.96			

55 - I am satisfied with the prices in the self service area.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	12	12.90%		3.28
Agree	(4)	25	26.88%		
Neutral	(3)	39	41.94%		
Disagree	(2)	11	11.83%		
Strongly Disagree	(1)	6	6.45%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
93/567 (16.4%)	3.28	1.05			

56 - I am satisfied with the variety of offerings in the cafeteria.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	19	20.43%		3.76
Agree	(4)	46	49.46%		
Neutral	(3)	18	19.35%		
Disagree	(2)	7	7.53%		
Strongly Disagree	(1)	3	3.23%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
93/567 (16.4%)	3.76	0.97			

57 - Have you used Student Business services? (Billing)

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Yes	(2)	74	43.27%		1.43
No	(1)	97	56.73%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
171/567 (30.16%)	1.43	0.50			

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58 - I contacted the Student Business office regarding the following services. (select all that apply)						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Billing question	(7)	42	57.53%			
Bill payment	(6)	48	65.75%			
Past due balance	(5)	18	24.66%			
Payment arrangement	(4)	22	30.14%			
Financial hold	(3)	21	28.77%			
Refund	(2)	11	15.07%			
Form 1098T	(1)	18	24.66%			
				0 25 50 75 100		
Response Rate	73/567 (12.87%)					

59 - I am satisfied with the promptness of service provided by the Student Business office.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	27	37.50%		4.15 	
Agree	(4)	32	44.44%			
Neutral	(3)	11	15.28%			
Disagree	(2)	1	1.39%			
Strongly Disagree	(1)	1	1.39%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
72/567 (12.7%)	4.15	0.83				

60 - How have you contacted the Student Business office? (select all that apply)						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Email	(5)	57	77.03%			
Phone	(4)	37	50.00%			
Office Visit	(3)	26	35.14%			
Text Message	(2)	4	5.41%			
I have not contacted the Student Business Office	(1)	6	8.11%			
				0 25 50 75 100		
Response Rate	74/567 (13.05%)					

61 - Have you used Enrollment services?						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Yes	(2)	99	58.93%		1.59 	
No	(1)	69	41.07%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
168/567 (29.63%)	1.59	0.49				

62 - I am satisfied with Johnson College's enrollment process.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	47	47.96%		4.35 	
Agree	(4)	40	40.82%			
Neutral	(3)	10	10.20%			
Disagree	(2)	0	0.00%			
Strongly Disagree	(1)	1	1.02%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
98/567 (17.28%)	4.35	0.75				

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63 - How many times did you visit campus (either virtually or in person) prior to your first day of class?					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
0	(1)	6	6.06%		2.24
1-2 times	(2)	69	69.70%		
3-4 times	(3)	21	21.21%		
5-6 times	(4)	0	0.00%		
7 or more times	(5)	3	3.03%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
99/567 (17.46%)	2.24	0.70			

64 - The information I received from the Enrollment Department was accurate and transparent.					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	37	37.37%		4.25
Agree	(4)	52	52.53%		
Neutral	(3)	9	9.09%		
Disagree	(2)	0	0.00%		
Strongly Disagree	(1)	1	1.01%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
99/567 (17.46%)	4.25	0.70			

65 - I would change the following regarding the enrollment process. (Select all that apply)					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Nothing	(10)	56	60.22%		
More updates on my application status	(9)	8	8.60%		
More information about next steps in the process	(8)	13	13.98%		
More contact from my enrollment representative	(7)	4	4.30%		
More information about financial aid	(6)	15	16.13%		
More information about campus clubs and/or activities	(5)	9	9.68%		
More information about my class schedule	(4)	12	12.90%		
More contact with my Program Director before the semester starts	(3)	11	11.83%		
More information about textbooks	(2)	7	7.53%		
More information about support services (tutoring, counseling, disability services, etc.)	(1)	8	8.60%		
				0 25 50 75 100	
Response Rate	93/567 (16.4%)				

66 - My recruitment advisor introduced me to or helped me contact the following departments. (select all that apply)					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Academic Advising	(9)	54	69.23%		
Career Services	(8)	31	39.74%		
Counseling & Disability Services	(7)	18	23.08%		
Financial Aid	(6)	48	61.54%		
My Program Area	(5)	38	48.72%		
Registrar	(4)	32	41.03%		
Resource Center	(3)	36	46.15%		
Student Business Services	(2)	19	24.36%		
Student success	(1)	23	29.49%		
				0 25 50 75 100	
Response Rate	78/567 (13.76%)				

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67 - Have you used Registrar services?					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Yes	(2)	68	40.24%		1.40
No	(1)	101	59.76%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
169/567 (29.81%)	1.40	0.49			

68 - I have used the following services provided by the Registrar's Office (select all that apply)					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Transfer-in credits	(8)	19	28.36%		
Request a transcript	(7)	14	20.90%		
Drop a class	(6)	11	16.42%		
Change my schedule	(5)	26	38.81%		
Graduation requirements	(4)	17	25.37%		
General questions	(3)	31	46.27%		
Other	(2)	6	8.96%		
I have never contacted the Registrar's Office	(1)	5	7.46%		
				0 25 50 75 100	
Response Rate	67/567 (11.82%)				

69 - I am satisfied with the services received from the Registrar's Office.					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	31	47.69%		4.31
Agree	(4)	25	38.46%		
Neutral	(3)	8	12.31%		
Disagree	(2)	0	0.00%		
Strongly Disagree	(1)	1	1.54%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
65/567 (11.46%)	4.31	0.81			

70 - I have used the Registrar's webpage to complete the following services. (select all that apply):					
Response Option	Weight	Frequency	Percent	Percent Responses	Means
Obtain / submit an electronic form	(7)	15	23.81%		
Review semester course offerings	(6)	25	39.68%		
Obtain information on transfer credit	(5)	8	12.70%		
Request a transcript	(4)	14	22.22%		
Review general information	(3)	19	30.16%		
Other	(2)	9	14.29%		
I have never used the Registrar's Office webpage	(1)	16	25.40%		
				0 25 50 75 100	
Response Rate	63/567 (11.11%)				

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75 - It is easy to navigate Johnson College's website.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	11	42.31%		4.35	
Agree	(4)	13	50.00%			
Neutral	(3)	2	7.69%			
Disagree	(2)	0	0.00%			
Strongly Disagree	(1)	0	0.00%			
I haven't seen the website.	(0)	0	0.00%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
26/567 (4.59%)	4.35	0.63				

76 - I learn about events/happenings on campus by the following sources.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Website	(10)	7	26.92%		6.23	
Digital signs throughout campus	(9)	1	3.85%			
Facebook	(8)	3	11.54%			
Twitter	(7)	0	0.00%			
Instagram	(6)	1	3.85%			
LinkedIn	(5)	0	0.00%			
Desire2Learn (D2L)	(4)	11	42.31%			
Instructors	(3)	3	11.54%			
Staff members	(2)	0	0.00%			
Other	(1)	0	0.00%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
26/567 (4.59%)	6.23	2.85				

77 - I am represented in Johnson College's advertising and marketing materials.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	9	34.62%		4.08	
Agree	(4)	12	46.15%			
Neutral	(3)	3	11.54%			
Disagree	(2)	2	7.69%			
Strongly Disagree	(1)	0	0.00%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
26/567 (4.59%)	4.08	0.89				

78 - Have you used campus Facilities? (grounds, gym, bathrooms, etc)						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Yes	(2)	137	81.55%		1.82	
No	(1)	31	18.45%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
168/567 (29.63%)	1.82	0.39				

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79 - Johnson College is a safe environment.

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	73	53.28%		4.50
Agree	(4)	59	43.07%		
Neutral	(3)	5	3.65%		
Disagree	(2)	0	0.00%		
Strongly Disagree	(1)	0	0.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
137/567 (24.16%)	4.50	0.57			

80 - I find the following areas on campus to be clean and well maintained.

Campus grounds

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	89	65.44%		4.62
Agree	(4)	42	30.88%		
Neutral	(3)	5	3.68%		
Disagree	(2)	0	0.00%		
Strongly Disagree	(1)	0	0.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
136/567 (23.99%)	4.62	0.56			

80 - I find the following areas on campus to be clean and well maintained.

Classrooms

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	90	65.69%		4.63
Agree	(4)	43	31.39%		
Neutral	(3)	4	2.92%		
Disagree	(2)	0	0.00%		
Strongly Disagree	(1)	0	0.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
137/567 (24.16%)	4.63	0.54			

80 - I find the following areas on campus to be clean and well maintained.

Lab areas

Response Option	Weight	Frequency	Percent	Percent Responses	Means
Strongly Agree	(5)	83	60.58%		4.50
Agree	(4)	43	31.39%		
Neutral	(3)	7	5.11%		
Disagree	(2)	4	2.92%		
Strongly Disagree	(1)	0	0.00%		
				0 25 50 75 100	Question
Response Rate	Mean	STD			
137/567 (24.16%)	4.50	0.73			

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80 - I find the following areas on campus to be clean and well maintained.						
Cafeteria						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	84	61.31%		4.58	
Agree	(4)	49	35.77%			
Neutral	(3)	4	2.92%			
Disagree	(2)	0	0.00%			
Strongly Disagree	(1)	0	0.00%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
137/567 (24.16%)	4.58	0.55				

80 - I find the following areas on campus to be clean and well maintained.						
Resource Center						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	91	66.91%		4.65	
Agree	(4)	43	31.62%			
Neutral	(3)	2	1.47%			
Disagree	(2)	0	0.00%			
Strongly Disagree	(1)	0	0.00%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
136/567 (23.99%)	4.65	0.51				

80 - I find the following areas on campus to be clean and well maintained.						
Restrooms						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	89	65.93%		4.61	
Agree	(4)	40	29.63%			
Neutral	(3)	5	3.70%			
Disagree	(2)	1	0.74%			
Strongly Disagree	(1)	0	0.00%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
135/567 (23.81%)	4.61	0.60				

81 - I have emailed facilities@johnson.edu when I found the restrooms to be in need of service.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Yes	(3)	13	9.49%		1.57	
No	(2)	52	37.96%			
I was unaware of this opportunity.	(1)	72	52.55%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
137/567 (24.16%)	1.57	0.66				

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82 - Overall, the campus is accessible for people with disabilities.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly Agree	(5)	44	32.35%		3.99	
Agree	(4)	57	41.91%			
Neutral	(3)	26	19.12%			
Disagree	(2)	7	5.15%			
Strongly Disagree	(1)	2	1.47%			
				0 25 50 75 100	Question	
Response Rate	Mean	STD				
136/567 (23.99%)	3.99	0.93				

83 - I have used the services of the Counseling and Disability Services office.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Counseling Services	(1)	0	0.00%			
Disability Services	(2)	0	0.00%			
Both	(2)	0	0.00%			
Neither	(1)	0	0.00%			
				0 25 50 75 100		
Response Rate	Mean	STD				
0/567 (0%)	0.00	0.00				

84 - How satisfied are you with counseling services, including individual meetings, classroom presentations, or campus outreach?						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Very satisfied	(4)	0	0.00%			
Satisfied	(3)	0	0.00%			
Dissatisfied	(2)	0	0.00%			
Very dissatisfied	(1)	0	0.00%			
				0 25 50 75 100		
Response Rate	Mean	STD				
0/567 (0%)	0.00	0.00				

85 - How satisfied are you with the accommodations given for your disability?						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Very satisfied	(4)	0	0.00%			
Satisfied	(3)	0	0.00%			
Dissatisfied	(2)	0	0.00%			
Very dissatisfied	(1)	0	0.00%			
				0 25 50 75 100		
Response Rate	Mean	STD				
0/567 (0%)	0.00	0.00				

86 - I feel that I am provided with equal access to the opportunities of Johnson College.						
Response Option	Weight	Frequency	Percent	Percent Responses	Means	
Strongly agree	(4)	0	0.00%			
Agree	(3)	0	0.00%			
Disagree	(2)	0	0.00%			
Strongly disagree	(1)	0	0.00%			
				0 25 50 75 100		
Response Rate	Mean	STD				
0/567 (0%)	0.00	0.00				