



Johnson College

Community Resource Guide

A resource guide compiled of human services agencies in Northeastern PA. This guide includes information for Safety, Physical Health, Mental Health, and additional resources that may be necessary.

Info in this packet is subject to change.

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Crisis Intervention Resources:

- For a hotline with community resources you can dial 211 or text your zip code to 898-211. They will provide information related to housing, food, and mental health resources in the area. They will connect you with a resource specialist.
 - <https://www.pa211.org/>
 - Call: 211; Text 898-211
- Advocacy Alliance
 - 846 Jefferson Avenue P.O. Box 1368 Scranton, PA 18501
 - Toll Free Number: 1-877-315-6855
 - TTY**: 1-877-962-5593
 - <https://www.theadvocacyalliance.org/>
- Community Intervention Center
 - 445 N 6th Ave, Scranton, PA 18503
 - 570-342-4298
 - communityinterventioncenter.net
 - Open daily: 8AM - 6PM
- Scranton Counseling Center
 - Main Phone Number: 570-348-6100 (24/7)
 - Crisis Receiving & Stabilization Unit Phone Number: 570-245-0579 (24/7)
 - 329 Cherry Street, Scranton, PA 18505
 - <https://scrantonscc.org/>
 - Open Monday - Friday | 8:30AM - 4:30PM
- United Neighborhood Centers
 - 410 Olive St, Scranton PA 18509
 - 570-343-8835
 - <https://www.uncnepa.org/>
- National Veterans Crisis Line
 - Call: 800-273-8255 (Press 1); Text: 838255
 - <https://www.veteranscrisisline.net/get-help-now/chat/>

Abuse-Assault Services:

- Visit <https://www.domesticshelters.org/> to locate a shelter or program by state and city search.
- Domestic Violence Services
 - PO Box 2177, Wilkes-Barre, PA 18703
 - 570-823-7312 (24/7)
 - <https://www.domesticviolenceservice.org/>
- National Domestic Violence Hotline
 - 1-800-799-7233 (SAFE);
 - 1-800-787-3224 (TTY for the Deaf)
 - Text START to 88788

- Live chat at <https://www.thehotline.org/>
- National Sexual Assault Hotline
 - 1-800-656-4673 (24/7)
 - Live chat at <https://www.rainn.org/>
- Rape Crisis Center
 - 620 Madison Avenue, Scranton, PA 18510
 - 570-346-4671
- Victims Resource Center*
 - 360 East End Centre Wilkes-Barre, PA 18702
 - 570-823-0765
 - <https://vrcnepa.org/>
- WRC (We Respect and Care)
 - Previously known as the Women's Resource Center
 - PO Box 975, Scranton, PA 18501
 - 570-346-4671 (24/7)
 - 1-800-257-5765 (24/7)
 - <https://wrcnepa.org/>

Alcohol and Drug Abuse Services:

- Alcoholics Anonymous Hotline
 - 877-461-4152 (24/7)
- Alcoholics Anonymous
 - 422 N Main St, Pittston, PA 18640
 - 570-654-0488 (24/7 Hotline)
 - <https://aaintergroupnepa.org/>
- Drug and Alcohol Treatment Services
 - 441 Wyoming Ave, Scranton, PA 18503
 - 570-961-1997
 - datsrecovery.org
- Lackawanna County Drug and Alcohol
 - 123 Wyoming Avenue, 4th floor, Scranton, PA 18503
 - 570-963-6820
 - https://www.lackawannacounty.org/government/departments/drug_and_alcohol.php
- Narcotics Anonymous
 - <https://www.na.org/>
- 12 Step Program Scranton
 - <https://www.addictiontreatmentlocal.com>
 - Hotline 866-302-2879 (24/7)
- Al-Anon Support groups by county:
 - <https://al-anon.org/al-anon-meetings/find-an-al-anon-meeting/>

- Geisinger Marworth Treatment Center
 - 12 Lily Lake Rd, Waverly, PA 18471
 - 866-539-0687
 - <https://www.marworth.org/>

Child and Family Services:

- Childline
 - 1-800-932-0313
 - <https://www.dhs.pa.gov/KeepKidsSafe/Resources/Pages/ChildLine.aspx>
- Child Advocacy Center of NEPA
 - 1710 Mulberry St, Scranton, PA 18510
 - 570-969-7313
 - <https://cacnepa.org/>
 - Open Monday - Friday | 8 AM - 4 PM
- Early Learning Resource Centers*
 - Lackawanna County:
 - 409 Lackawanna Avenue, Scranton, PA 18503-2062
 - 570-468-8144, or Toll-Free: 1-833-229-6926
 - Fax: 570-866-2996
 - Child Care Works Helpline: 1-877-4-PA-KIDS
 - Open Monday - Friday | 8:30AM - 4:30PM
- Friendship House
 - 1509 Maple St, Scranton, PA 18505
 - 570-342-8305
 - <https://www.friendshiphousepa.org>
 - Email: scrantonfc@friendshiphousepa.org
 - Open Monday - Friday | 8 AM - 4 PM
- Lackawanna County Domestic Relations Section
 - 123 Wyoming Avenue, Third Floor, Scranton, PA 18503
 - 570-963-6721
 - https://www.lackawannacounty.org/government/courts/domestic_relations.php
- PA Child Support Enforcement Bureau
 - 1-800-932-0211
 - <https://www.pa.gov/agencies/dhs/departments-offices/oim-info/oim-bureau-child-support-enforcement.html>

- Jewish Family Service of Northeastern Pennsylvania
 - 615 Jefferson Avenue Suite 204, Scranton, PA 18510
 - 570-433-1186
 - Fax: 570-344-7641
 - <https://jfsnepa.org/>
 - Open Monday - Friday | 9AM - 5PM
- United Neighborhood Centers*
 - 531 Emmett Street, Scranton PA, 18505
 - 570-342-5251

Counseling and Mental Health Services:

- Integrative Counseling Service PC*
 - 300 Mulberry St, Scranton, PA 18503
 - 570-955-5479
 - <https://integrativecounselingpc.com/>
- Scranton Counseling Center
 - 329 Cherry St., Scranton, PA 18505
 - 570-348-6100
 - <https://scrantonscc.org/>
- Northeast Counseling Services*
 - 750 E Broad St, Hazleton, PA 18201
 - 570-455-6385
 - northeastcounseling.org
- The Aaron Center
 - 116 Larch St. Third Floor, Scranton, PA 18509
 - 570-489-5561
 - aaroncenter.com
- Wholistic Counseling Services
 - 409 Prospect Ave, Scranton, PA 18505
 - 570-344-4234
- Jewish Family Service of Northeastern Pennsylvania
 - 615 Jefferson Avenue Suite 204, Scranton, PA 18510
 - 570-344-1186
 - Fax: (570) 344-7641
 - <https://jfsnepa.org/>
- Friendship House
 - 1509 Maple Street, Scranton, PA 18505

- 570-342-8305
- <https://www.friendshiphousepa.org>
- Thaxton Holistic Wellness Center & Counseling Solutions*
 - 228 S Main Ave, Scranton, PA 18504
 - 570-904-7363
 - <https://www.thaxtonholisticwellnesscenter.com/>
- The Wright Center Scranton*
 - 501 S Washington Ave, Scranton, PA 18505
 - 570-343-2383
 - <https://thewrightcenter.org/>

Career Resources:

- Career Services
 - Dana Healey, Associate Director of Career Services
 - dhealey@johnson.edu
 - 570-702-8919
 - Greg Race, Manager of Career Services
 - grace@johnson.edu
 - 570-702-8917
 - Email: careerservices@johnson.edu
 - <https://johnson.edu/current-students/careerservices/>
- CareerLink*
 - Lackawanna County:
 - 135 Franklin Ave, Scranton, PA 18503
 - 570-963-4671; TTY: 570-963-4717**
 - pacareerlinklackawanna.org
- Dress for Success
 - 300 Lackawanna Ave # 204, Scranton, PA 18503
 - 570-941-0339 ext. 0
- O*NET (Occupational Information Network)
 - <https://www.onetonline.org/find/>
 - Provides career resources
- LinkedIn
 - <https://www.linkedin.com/>
 - Can find job and internship opportunities and network with individuals in similar career fields

- Katie's Place Clubhouse
 - 247 Penn Ave, Scranton, PA 18503
 - 272-228-3294
 - <https://www.katiesplaceclubhouse.org/>
- Outreach Lead Center
 - 431 North 7th Avenue, Scranton, PA 18503
 - 570-348-6484
 - <https://outreachworks.org/>
- EOC Inc.
 - www.eocinc.org

Disability Services:

- Adult Protective Services
 - 1-800-490-8505 (24/7)
 - <https://www.dhs.pa.gov/about/Fraud-And-Abuse/Pages/Adult-ProtectiveServices.aspx>
- Americans with Disabilities Act (ADA)
 - U.S. Department of Justice, Civil Rights Division, 950 Pennsylvania Avenue, Washington, DC 20530
 - 800-514-0301; TTY**: 800-514-0383
 - <https://www.ada.gov/>
- Center for Independent Living (CIL)
 - Provides individuals with disabilities resources to live independently
 - 1142 Sanderson Ave Ste 1, Scranton, PA 18509
 - 570-344-7211
 - <https://www.mycil.org/>
- Comprehensive Assessment
 - 414 E Drinker St Suite 201, Dunmore, PA 18512
 - 570-341-2154
 - comprehensiveassessmentrehab.com
- Disability Rights Pennsylvania
 - 800-692-7443
 - <https://www.disabilityrightspa.org/>
- UCP of NEPA
 - Assistive Technology Resource Center in Lackawanna County that is currently loaning out the following assistive technology equipment adaptive phones, low

vision aids (magnifiers), modified eating equipment, hearing equipment, and adaptive computer equipment (keyboards, mice)

- 425 Wyoming Avenue Scranton, PA 18503
- 570-347-3357; TTY**: 570-347-3117
- <https://ucpnepa.org/>
- Social Security Administration*
 - The Marketplace at Steamtown Suite 117 – 300 Lackawanna Ave, Scranton, PA 18503
 - 1-866-635-0767; TTY**: 1-800-325-0778
 - ssa.gov
- Office of Vocational Rehabilitation*
 - Wilkes- Barre Vocational Rehabilitation Services
 - 8 W. Market Street, Suite 200 Wilkes-Barre, PA 18701
 - 570-826-2011; TTY**: 570-820-4848; 800-634-2060 Voice

Emergency Housing and Housing Assistance Programs:

- NEPA Youth Shelter
 - After School Teen Drop in Center
 - 895 Province Road, Scranton, PA 18508
 - 570-904-7449
 - <https://www.nepayouthshelter.org/>
- Lackawanna County Housing Coalition
 - 120 Wyoming Ave # 3rd, Scranton, PA 18503
 - 570-562-2121
 - <https://www.lchousingcoalition.org/>
- Catherine McAuley Center
 - Offers Emergency, Transitional, and Permanent Housing to individuals in Lackawanna and Luzerne County
 - 430 Pittston Ave Scranton PA, 18505
 - 570-342-1342
 - <https://www.catherinemcauleycenter.org/>

- Catholic Social Services
 - 504 Penn Ave, Scranton, PA 18509
 - 570-207-2283
 - <https://www.dioceseofscranton.org/css/catholic-social-services/>
- Community Intervention Center
 - 445 N 6th Ave, Scranton, PA 18503
 - 570-342-4298
 - <http://www.communityinterventioncenter.net/>
- Lackawanna County Housing Authority
 - 2019 W. Pine St., Dunmore, PA 18512
 - 570-342-7629
 - <http://hacl.org/>
- Housing Authority of Luzerne County
 - 250 1st Ave, Kingston, PA 18704
 - 570-287-9661
 - <https://www.luzctyha.org/>
- Housing Development Corporation
 - Wilkes-Barre
 - 163 Amber Ln, Wilkes-Barre, PA 18702
 - 570-824-4803
- Kirby Family House
 - 35 S Pennsylvania Ave, Wilkes-Barre, PA 18701
 - 570-824-8380
 - <https://pa.salvationarmy.org/wilkes-barre/kirby-family-house>
- Commission on Economic Opportunity
 - 165 Amber Lane, Wilkes-Barre, PA 18702
 - 570-826-0510
 - <https://www.ceopeoplehelpingpeople.org/>
- United Neighborhood Centers
 - 420 Olive St, Scranton PA 18509
 - 570-346-0759

Financial Services:

- Financial Aid Office
 - Woolworth Hall
 - 3427 North Main Ave. Scranton PA 18508
 - <https://johnson.edu/future-students/financial-aid-work/>
- Federal Student Aid Information Center (FSAIC)
 - 1-800-433-3243
- PHEAA

- <https://www.pheaa.org/>
- American Education Services
 - 1-800-233-0557
 - <https://www.aessuccess.org/>

Legal Services:

- Lackawanna County Probation Office
 - 130 N. Washing Ave Unit 3, Scranton, PA 18503
 - 570-963-6876
- Lackawanna County Juvenile Detention
 - 415 N. Washington Ave, Scranton PA
 - 570-963-6506
- Probation Office Juvenile Division
 - 123 Wyoming Ave., Scranton, PA 18503
 - 570-963-6887
- Lackawanna County Pro Bono Service
 - 233 Penn Ave, Scranton, PA 18503
 - 570-961-2714
 - lackawannaprobono.org
- The Pardon Project of Lackawanna County
 - 570-558-7571

Medical Services:

- Commonwealth Health Regional Hospital of Scranton
 - 746 Jefferson Ave, Scranton, PA 18510
 - 570-770-3000
 - commonwealthhealth.net
- Commonwealth Health Moses Taylor Hospital
 - 700 Quincy Ave, Scranton, PA 18510
 - 570-770-5000
 - commonwealthhealth.net
- Commonwealth Health Wilkes-Barre General Hospital
 - 575 N River St, Wilkes-Barre, PA 18764
 - 570-829-8111
 - commonwealthhealth.net
- Lehigh Valley Health Network*
 - 300 Lackawanna Avenue, Suite 200, Scranton, PA 18503
 - 888-402-LVHN (5846)
- Geisinger Community Medical Center
 - 1800 Mulberry St, Scranton, PA 18510

- 570-703-8000
- Geisinger ConvenientCare Scranton*
 - 3 W Olive St, Scranton, PA 18508 ○ 570-207-4054
 - locations.geisinger.org
- Physician Health Alliance*
 - 1401 Electric St. Dunmore, PA 18509
 - 570-586-1134
 - <https://www.cwhphysiciannetwork.net/>
- Urgent Care Centers*
 - 1208 Harry P O'Neill Hwy, Dunmore, PA 18512
 - 570-207-2612
 - medicusurgentcare.com
- Wayne Memorial Hospital
 - 601 Park St, #1445, Honesdale, PA 18431
 - 570-253-8100
 - wmh.org
- Planned Parenthood
 - 101 N Main St, Wilkes-Barre, PA, 187014
 - 570-824-8921

Suicide Prevention:

Suicide and Crisis Lifeline available 24/7 call or text 988

- Lackawanna County
 - Scranton Counseling Center: 570-348-6100
- Luzerne County
 - Luzerne - Wyoming Counties Helpline: 1-888-829-1341
- Wayne County
 - Center for Community Resources
 - 24/7 Crisis Services
 - Call 1-833-557-3224
 - Text #63288

Telehealth Services:

- Healthcare
 - For individuals with Aetna insurance
 - <https://www.teladoc.com/aetna/>
- Call-On-Doc; consultations that start at \$39.99
 - <https://callondoc.com>
- Ambetter

- <https://ambetter.pahealthwellness.com/health-plans/our-benefits/ambettertelehealth.html>
- Mental Health Resources
 - Betterhelp.com; Therapy online for individuals, couples, and children
 - <https://www.betterhelp.com/>
 - Cerebral; provides mental health services for individuals online with or without insurance
 - <https://try.getcerebral.com/>
 - Sesame
 - <https://sesamecare.com/>

Veteran Services:

- Gino J. Merli Veterans' Center
 - 401 Penn Ave, Scranton, PA 18503
 - 570-961-4300
- Lackawanna County Department of Veterans Affairs
 - 123 Wyoming Ave, First floor, Scranton, PA 18503
 - 570-963-6778
- Scranton Vet Center
 - 1002 Pittston Ave, Scranton, PA 18505
 - 570-344-2676
- Veterans Benefits Information and Assistance
 - 1-800-827-1000
- Wilkes-Barre VA Medical Center
 - 1111 E End Blvd, Wilkes-Barre, PA 18711
 - 570-824-3521
- Valhalla Veterans Services
 - 2754 Jackson St., Scranton, PA 18504
 - 833-467-3838
 - <https://www.valhallaveterans.com/>

Local Food Pantries

Lackawanna County

- Jewish Family Service of Northeastern Pennsylvania, The Mae S. Gelb Food Pantry
 - Developed to aid with food and other necessary household items to families, individuals experiencing significant financial stress, elderly who are isolated and living on limited income. An appointment must be made to complete a screening for the pantry.
 - 615 Jefferson Avenue Suite 204, Scranton, PA 18510
 - 570-433-1186
 - <https://jfsnepa.org/>

- United Neighborhood Centers
 - 420 Olive Street Scranton, PA – 18509
 - 570-346-0759
 - Pantry Hours: M- F 9:00am - 5:00pm
- Keystone Rescue Mission and Alliance Inc.
 - 8 West Olive St. Scranton, PA – 18508
 - 570-871-4795
 - Breakfast and Lunch are served daily. Emergency clothing and food distribution.
- Meals on Wheels
 - 541 Wyoming Ave, Scranton, PA 18509
 - M - F 8:00am - 3:00pm
 - <https://mealsonwheelsnepa.com/>
 - (570) 346-2421
- Catholic Social Services Food Distribution
 - 504 Penn Ave, Scranton, PA 18509
 - (570) 207-2283
 - Wednesday: 10 AM – 12 PM
- Friends of the Poor Jackson Terrace
 - 148 Meridian Ave. Scranton Pa 18504
 - 570-348-4429
 - Monday – Friday 9am – 5pm
- Friends of the Poor Valley View Terrace
 - 950 Pear St. Scranton, PA 18505
 - (570) 348-3119
 - Monday, Tuesday, Wednesday, and Friday 9:30 am – 12:30 pm
- Salvation Army Food Pantry
 - Enter zip code to find a nearby pantry.
 - <https://www.salvationarmyusa.org/usn/cure-hunger/>
- United Community Outreach
 - 3364 Scranton Carbondale Highway Peckville, PA 18452
 - 703-768-7106
- Mainstream Revival Center
 - 43 N. Church Street #1, Carbondale, Pennsylvania 18407
 - 570-282-0819
- Safety Net
 - 550 Madison Avenue Scranton, PA 18510
 - 570-347-4730
 - A leading social service agency in Lackawanna County. There is vouchers for clothing, food, and grants for rent or energy bills. They also refer clients to benefits such as WIC vouchers or SNAP.

- St. Joseph's Center - Baby Pantry
 - 320 S Blakely St., Dunmore, PA 18512
 - 570-963-1261
 - Baby formula, diapers, baby supplies and furniture and more is provided.
- Lackawanna County Assistance Office
 - 100 Lackawanna Avenue Scranton, PA, 18503
 - 570-963-4525
 - Applications are for government programs, including Nutrition Assistance. This will provide an EBT card as part of food stamps. Other financial aid includes SSI applications, low income housing, and other state and federal benefits. Or learn about USDA benefits, housing, and more.
- Harry & Jeanette Weinberg Northeast Regional Food Bank
 - 185 Research Drive, Pittston, PA 18640
 - 570-826-0510
 - Monday- Friday 8:30 am – 4 pm

Luzerne County

- Ashley Food Bank at St. Leo's Holy Rosary
 - 33 Manhattan St, Ashley, PA 18706
 - 570-825-6669
 - Serves individuals/families who reside in the 18706 postal code (must provide proof of residence).
 - Open the second Thursday of the month from 10:00 am- 12:30 pm and 5:30 pm- 7:00 pm. Specific dates are listed on the website.
 - <http://stleos-holyrosary.org/ashley-food-pantry/>
- Back Mountain Food Pantry
 - Located in Trucksville Methodist Church- Educational Building
 - 570-696-2917
 - For residents of Dallas Area School District and Lake Lehman Area School District. Office hours are Tuesday, Thursday, and Friday from 10 a.m. to Noon. Pick up times are on Fridays at 10 a.m. and Noon.
- Commission on Economic Opportunity (CEO): Hazelton
 - 100 Broad St. Suite 11, Hazelton, PA 18201
 - (570) 455-4994
 - Monday and Thursday 1:00 pm – 4:00 pm, Friday 9:00 am- 12:00 pm.
- Greater Pittston Food Pantry (Pittston)
 - 37 William St, Courtdale. PA 18704
 - 570-654-9595
- Jewish Community Center (Wilkes-Barre)- Sara's Table at Kraus Chaiken Food Pantry
 - 613 S J Strauss Ln, Kingston, PA 18704

- 570-654-9595
 - Friday 9:30 am – 11:00 am
- Plains United Methodist Church - Hilltop Clothes Closet and Food Bank
 - 133 N Main St, Plains, PA 18705
 - 570-822-2730
- St. Joseph's Food Bank (Hazleton)
 - 214 W Walnut St, Hazleton, PA 18201
 - 570-455-1521
 - Monday 10:00 am- 11:45 am and 1:00 pm – 3:00 pm, Thursday 2:00 pm- 6:00 pm.
- St. Peter and Paul's Food Pantry (Plains)
 - 13 Hudson Rd, Wilkes-Barre, PA 18705
 - 570-282-0460
- Catholic Social Services Food Pantry, Carbondale
 - 34 River Street, Carbondale, PA 18407
 - 570-282-0460
 - Tuesday, Wednesday, Thursday 9:00 am – 12:00 pm, 1:00 pm – 3:30 pm.
 - Photo ID required for first visit.
- Saint Vincent de Paul Kitchen and Food Pantry, Wilkes-Barre
 - 39 East Jackson Street, Wilkes-Barre, PA 18701
 - 570-829-7796
 - Kitchen hours: meals served daily from 11:00 am- 12:30 pm
 - Pantry Hours: Tuesday and Thursday 9:00 am – 11:00 am

LGBTQ+ Resources

- LGBTQ+ National Hotline (24/7)
 - 1-888-843-4564
- NEPA Alliance
 - <https://rainbowalliance.org/resource-guide/>
 - HKrashnak@protonmail.com
 - (570) 392-3073
- NEPA Pride Coalition
 - <https://www.nepapridecoalition.org/>
 - 570-763-9109
 - nepapridecoalition@gmail.com
- Queer NEPA
 - <https://www.queernepa.org/>
 - P.O. Box 2008 Kingston, PA 18704
 - QueerNEPACares@gmail.com
- Eastern PA Transgender Equity Project

- <https://www.patransequity.org/>
- 484-602-5918
- Corinne.Goodwin@PATransEquity.org
- Name change, financial assistance, and education