



Johnson College

Community Resource Guide

A resource guide compiled of human services agencies in Northeastern PA. This guide includes information for Safety, Physical Health, Mental Health, and additional resources that may be necessary.

Info in this packet is subject to change.

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Crisis Intervention Resources:

- For a hotline with community resources you can dial 211 or text your zip code to 898-211. They will provide information related to housing, food, and mental health resources in the area. They will connect you with a resource specialist.
 - <https://www.pa211.org/>
 - Call: 211; Text 898-211
- Advocacy Alliance
 - 846 Jefferson Avenue P.O. Box 1368 Scranton, PA 18501
 - Toll Free Number: 1-877-315-6855
 - TTY**: 1-877-962-5593
 - <https://www.theadvocacyalliance.org/>
- Community Intervention Center
 - 445 N 6th Ave, Scranton, PA 18503
 - 570-342-4298
 - communityinterventioncenter.net
 - Open daily: 8AM - 6PM
- Crisis Text Line**
 - Text “HOME” to 741741
 - 24/7 crisis counseling via text message
 - <https://www.crisistextline.org>
- SAMHSA National Helpline**
 - 1-800-662-HELP (4357)
 - Treatment referrals for mental health/substance use
 - <https://www.samhsa.gov/find-help/national-helpline>
- Scranton Counseling Center
 - Main Phone Number: 570-348-6100 (24/7)
 - Crisis Receiving & Stabilization Unit Phone Number: 570-245-0579 (24/7)
 - 329 Cherry Street, Scranton, PA 18505
 - <https://scrantonscc.org/>
 - Open Monday - Friday | 8:30AM - 4:30PM
- United Neighborhood Centers
 - 410 Olive St, Scranton PA 18509
 - 570-343-8835
 - <https://www.uncnepa.org/>
- National Veterans Crisis Line
 - Call: 988 (Press 1); Text: 838255
 - <https://www.veteranscrisisline.net/>

Abuse-Assault Services:

- Visit <https://www.domesticshelters.org/> to locate a shelter or program by state and city search.
- Domestic Violence Services
 - PO Box 2177, Wilkes-Barre, PA 18703
 - 570-823-7312 (24/7)
 - <https://www.domesticviolenceservice.org/>
- Love is Respect**
 - Dating violence support for young adults
 - Text “LOVEIS” to 22522
 - <https://www.loveisrespect.org>
- National Domestic Violence Hotline
 - 1-800-799-7233 (SAFE);
 - 1-800-787-3224 (TTY for the Deaf)
 - Text START to 88788
 - Live chat at <https://www.thehotline.org/>
- National Sexual Assault Hotline
 - 1-800-656-4673 (24/7)
 - Live chat at <https://www.rainn.org/>
- PA Coalition Against Rape (PCAR)
 - 24/7 Hotline: 1-888-772-7227
 - <https://pcar.org>
- Rape Crisis Center
 - 620 Madison Avenue, Scranton, PA 18510
 - 570-346-4671
- Victims Resource Center*
 - 360 East End Centre Wilkes-Barre, PA 18702
 - 570-823-0765
 - <https://vrcnepa.org/>
- WRC (We Respect and Care)
 - Previously known as the Women’s Resource Center
 - PO Box 975, Scranton, PA 18501
 - 570-346-4671 (24/7)
 - 1-800-257-5765 (24/7)
 - <https://wrcnepa.org/>

Alcohol and Drug Abuse Services:

- Alcoholics Anonymous Hotline
 - 877-461-4152 (24/7)
- Alcoholics Anonymous
 - 422 N Main St, Pittston, PA 18640
 - 570-654-0488 (24/7 Hotline)

- <https://aaintergroupnepa.org/>
- Drug and Alcohol Treatment Services
 - 441 Wyoming Ave, Scranton, PA 18503
 - 570-961-1997
 - datsrecovery.org
- Lackawanna County Drug and Alcohol
 - 123 Wyoming Avenue, 4th floor, Scranton, PA 18503
 - 570-963-6820
 - https://www.lackawannacounty.org/government/departments/drug_and_alcohol.php
- Narcotics Anonymous
 - <https://www.na.org/>
- 12 Step Program Scranton
 - <https://www.addictiontreatmentlocal.com>
 - Hotline 866-302-2879 (24/7)
- PA Get Help Now
 - State Treatment finder
 - <https://www.pa.gethelpnow.org>
- SMART Recovery
 - Evidence-based recovery meetings
 - <https://www.smartrecovery.org>
- Al-Anon Support groups by county:
 - <https://al-anon.org/al-anon-meetings/find-an-al-anon-meeting/>
- Geisinger Marworth Treatment Center
 - 12 Lily Lake Rd, Waverly, PA 18471
 - 866-539-0687
 - <https://www.marworth.org/>
- Little Creek Recovery
 - 359 Easton Turnpike
 - Lake Ariel, PA 18436
 - 877-689-2644
 - Littlecreekrecovery.org

Child and Family Services:

- Childline
 - 1-800-932-0313
 - <https://www.dhs.pa.gov/KeepKidsSafe/Resources/Pages/ChildLine.aspx>
- Child Advocacy Center of NEPA
 - 1710 Mulberry St, Scranton, PA 18510
 - 570-969-7313
 - <https://cacnepa.org/>

- Open Monday - Friday | 8 AM - 4 PM
- Early Learning Resource Centers*
 - Lackawanna County:
 - 409 Lackawanna Avenue, Scranton, PA 18503-2062
 - 570-468-8144, or Toll-Free: 1-833-229-6926
 - Fax: 570-866-2996
 - Child Care Works Helpline: 1-877-4-PA-KIDS
 - Open Monday - Friday | 8:30AM - 4:30PM
- Friendship House
 - 1509 Maple St, Scranton, PA 18505
 - 570-342-8305
 - <https://www.friendshiphousepa.org>
 - Email: scrantonfc@friendshiphousepa.org
 - Open Monday - Friday | 8 AM - 4 PM
- Lackawanna County Domestic Relations Section
 - 123 Wyoming Avenue, Third Floor, Scranton, PA 18503
 - 570-963-6721
 - https://www.lackawannacounty.org/government/courts/domestic_relations.php
- PA Child Support Enforcement Bureau
 - 1-800-932-0211
 - <https://www.pa.gov/agencies/dhs/departments-offices/oim-info/oim-bureau-child-support-enforcement.html>
- Jewish Family Service of Northeastern Pennsylvania
 - 615 Jefferson Avenue Suite 204, Scranton, PA 18510
 - 570-433-1186
 - Fax: 570-344-7641
 - <https://jfsnepa.org/>
 - Open Monday - Friday | 9AM - 5PM
- United Neighborhood Centers*
 - 531 Emmett Street, Scranton PA, 18505
 - 570-342-5251

Counseling and Mental Health Services:

- Allied Services Behavioral Health
 - 475 Morgan Highway, Scranton PA
 - <https://www.allied-services.org>
- Integrative Counseling Service PC*
 - 300 Mulberry St, Scranton, PA 18503
 - 570-955-5479
 - <https://integrativecounselingpc.com/>

- Scranton Counseling Center
 - 329 Cherry St., Scranton, PA 18505
 - 570-348-6100
 - <https://scrantonscc.org/>
- Northeast Counseling Services*
 - 750 E Broad St, Hazleton, PA 18201
 - 570-455-6385
 - northeastcounseling.org
- The Aaron Center
 - 116 Larch St. Third Floor, Scranton, PA 18509
 - 570-489-5561
 - aaroncenter.com
- Wholistic Counseling Services
 - 409 Prospect Ave, Scranton, PA 18505
 - 570-344-4234
- Jewish Family Service of Northeastern Pennsylvania
 - 615 Jefferson Avenue Suite 204, Scranton, PA 18510
 - 570-344-1186
 - Fax: (570) 344-7641
 - <https://jfsnepa.org/>
- Friendship House
 - 1509 Maple Street, Scranton, PA 18505
 - 570-342-8305
 - <https://www.friendshiphousepa.org>
- Thaxton Holistic Wellness Center & Counseling Solutions*
 - 228 S Main Ave, Scranton, PA 18504
 - 570-904-7363
 - <https://www.thaxtonholisticwellnesscenter.com/>
- The Wright Center Scranton*
 - 501 S Washington Ave Suite 1000, Scranton, PA 18505
 - 570-941-0630
 - <https://thewrightcenter.org/>
- Open Path Psychotherapy Collective
 - Affordable therapy (\$30 - \$70 sessions)
 - <https://openpathcollective.org>
- National Alliance on Mental Illness (NAMI) NEPA
 - Support groups and education
 - <https://nami-nepa.org>

- Riley Counseling
 - 231 Northern Blvd.
 - South Abington, PA 18411
 - 570-281-2328
 - drbreeriley@gmail.com

Career Resources:

- Career Services
 - Dana Healey, Associate Director of Career Services
 - dhealey@johnson.edu
 - 570-702-8919
 - Greg Race, Manager of Career Services
 - grace@johnson.edu
 - 570-702-8917
 - Email: careerservices@johnson.edu
 - <https://johnson.edu/current-students/careerservices/>
- CareerLink*
 - Lackawanna County:
 - 135 Franklin Ave, Scranton, PA 18503
 - 570-963-4671; TTY: 570-963-4717**
 - pacareerlinklackawanna.org
- Dress for Success
 - 300 Lackawanna Ave # 204, Scranton, PA 18503
 - 570-941-0339 ext. 0
- O*NET (Occupational Information Network)
 - <https://www.onetonline.org/find/>
 - Provides career resources
- LinkedIn
 - <https://www.linkedin.com/>
 - Can find job and internship opportunities and network with individuals in similar career fields
- Katie's Place Clubhouse
 - 247 Penn Ave, Scranton, PA 18503
 - 272-228-3294
 - <https://www.katiesplaceclubhouse.org/>
- Outreach Lead Center
 - 431 North 7th Avenue, Scranton, PA 18503
 - 570-348-6484

- <https://outreachworks.org/>
- EOC Inc.
 - www.eocinc.org
- Handshake
 - <https://joinhandshake.com>
 - Can find job and internship opportunities and network with individuals in similar career fields

Disability Services:

- Adult Protective Services
 - 1-800-490-8505 (24/7)
 - <https://www.dhs.pa.gov/about/Fraud-And-Abuse/Pages/Adult-ProtectiveServices.aspx>
- Americans with Disabilities Act (ADA)
 - U.S. Department of Justice, Civil Rights Division, 950 Pennsylvania Avenue, Washington, DC 20530
 - 800-514-0301; TTY**: 800-514-0383
 - <https://www.ada.gov/>
- Center for Independent Living (CIL)
 - Provides individuals with disabilities resources to live independently
 - 1142 Sanderson Ave Ste 1, Scranton, PA 18509
 - 570-344-7211
 - <https://www.mycil.org/>
- Comprehensive Assessment & Rehabilitation Services (CARS)
 - 414 E Drinker St Suite 201, Dunmore, PA 18512
 - 570-341-2154
 - comprehensiveassessmentrehab.com
- Disability Rights Pennsylvania
 - 800-692-7443
 - <https://www.disabilityrightspa.org/>
- Job Accommodation Network (JAN)
 - Free workplace accommodation guidance
 - <https://askjan.org>
- UCP of NEPA
 - Assistive Technology Resource Center in Lackawanna County that is currently loaning out the following assistive technology equipment adaptive phones, low vision aids (magnifiers), modified eating equipment, hearing equipment, and adaptive computer equipment (keyboards, mice)
 - 425 Wyoming Avenue Scranton, PA 18503

- 570-347-3357; TTY**: 570-347-3117
- <https://ucpnepa.org/>
- Social Security Administration*
 - The Marketplace at Steamtown Suite 117 – 300 Lackawanna Ave, Scranton, PA 18503
 - 1-866-635-0767; TTY**: 1-800-325-0778
 - ssa.gov
- Office of Vocational Rehabilitation*
 - Wilkes- Barre Vocational Rehabilitation Services
 - 8 W. Market Street, Suite 200 Wilkes-Barre, PA 18701
 - 570-826-2011; TTY**: 570-820-4848; 800-634-2060 Voice
- PA Assistive Technology Foundation
 - Assists individuals with disabilities afford assistive technology

Emergency Housing and Housing Assistance Programs:

- NEPA Youth Shelter
 - After School Teen Drop in Center
 - 895 Province Road, Scranton, PA 18508
 - 570-904-7449
 - <https://www.nepayouthshelter.org/>
- Lackawanna County Housing Coalition
 - 120 Wyoming Ave # 3rd, Scranton, PA 18503
 - 570-562-2121
 - <https://www.lchousingcoalition.org/>
- Catherine McAuley Center
 - Offers Emergency, Transitional, and Permanent Housing to individuals in Lackawanna and Luzerne County
 - 430 Pittston Ave Scranton PA, 18505
 - 570-342-1342
 - <https://www.catherinemcauleycenter.org/>
- Valley Youth House*
 - Transitional housing and youth services
 - Must be between 18-24 years of age to qualify for assistance
 - <https://valleyyouthhouse.org>
- PA 2-1-1 Housing Assistance
 - Housing and shelter search
 - <https://pa211.org>
- Catholic Social Services

- 504 Penn Ave, Scranton, PA 18509
- 570-207-2283
- <https://www.dioceseofscranton.org/css/catholic-social-services/>
- Community Intervention Center
 - 445 N 6th Ave, Scranton, PA 18503
 - 570-342-4298
 - <http://www.communityinterventioncenter.net/>
- Lackawanna County Housing Authority
 - 2019 W. Pine St., Dunmore, PA 18512
 - 570-342-7629
 - <http://hacl.org/>
- Housing Authority of Luzerne County
 - 250 1st Ave, Kingston, PA 18704
 - 570-287-9661
 - <https://www.luzctyha.org/>
- Housing Development Corporation
 - Wilkes-Barre
 - 163 Amber Ln, Wilkes-Barre, PA 18702
 - 570-824-4803
- Kirby Family House
 - 35 S Pennsylvania Ave, Wilkes-Barre, PA 18701
 - 570-824-8380
 - <https://pa.salvationarmy.org/wilkes-barre/kirby-family-house>
- Commission on Economic Opportunity
 - 165 Amber Lane, Wilkes-Barre, PA 18702
 - 570-826-0510
 - <https://www.ceopeoplehelpingpeople.org/>
- United Neighborhood Centers*
 - 410 Olive St, Scranton PA 18509
 - 570-343-8835

Financial Services:

- Financial Aid Office
 - Woolworth Hall
 - 3427 North Main Ave. Scranton PA 18508
 - <https://johnson.edu/future-students/financial-aid-work/>
- Federal Student Aid Information Center (FSAIC)
 - 1-800-433-3243
- PHEAA
 - <https://www.pheaa.org/>
- American Education Services
 - 1-800-233-0557

- <https://www.aessuccess.org/>
- PA 211 Financial Assistance Search
 - <https://pa211.org>
- [Benefits.gov](https://www.benefits.gov)
 - Assists individuals identify eligibility for public benefits
 - <https://www.benefits.gov>

Legal Services:

- Lackawanna County Probation Office
 - 130 N. Washing Ave Unit 3, Scranton, PA 18503
 - 570-963-6876
- Lackawanna County Juvenile Detention
 - 415 N. Washington Ave, Scranton PA
 - 570-963-6506
- Probation Office Juvenile Division
 - 123 Wyoming Ave., Scranton, PA 18503
 - 570-963-6887
- Lackawanna County Pro Bono Service
 - 233 Penn Ave, Scranton, PA 18503
 - 570-961-2714
 - lackawannaprobono.org
- The Pardon Project of Lackawanna County
 - 570-558-7571
- North Penn Legal Services
 - Free civil legal aid in NEPA
 - <https://www.northpennlegal.org>

Medical Services:

- Commonwealth Health Regional Hospital of Scranton
 - 746 Jefferson Ave, Scranton, PA 18510
 - 570-770-3000
 - commonwealthhealth.net
- Commonwealth Health Moses Taylor Hospital
 - 700 Quincy Ave, Scranton, PA 18510
 - 570-770-5000
 - commonwealthhealth.net
- Commonwealth Health Wilkes-Barre General Hospital
 - 575 N River St, Wilkes-Barre, PA 18764
 - 570-829-8111
 - commonwealthhealth.net
- Lehigh Valley Health Network*
 - 300 Lackawanna Avenue, Suite 200, Scranton, PA 18503

- 888-402-LVHN (5846)
- Geisinger Community Medical Center
 - 1800 Mulberry St, Scranton, PA 18510
 - 570-703-8000
- Geisinger ConvenientCare Scranton*
 - 3 W Olive St, Scranton, PA 18508 o 570-207-4054
 - locations.geisinger.org
- Physician Health Alliance*
 - 1401 Electric St. Dunmore, PA 18509
 - 570-586-1134
 - <https://www.cwhphysiciannetwork.net/>
- Urgent Care Centers*
 - 1208 Harry P O'Neill Hwy, Dunmore, PA 18512
 - 570-207-2612
 - medicusurgentcare.com
- Wayne Memorial Hospital
 - 601 Park St, #1445, Honesdale, PA 18431
 - 570-253-8100
 - wmh.org
- Planned Parenthood*
 - 101 N Main St, Wilkes-Barre, PA, 18701
 - 570-824-8921
- PA Department of Health
 - <https://www.pa.gov/agencies/health>

Suicide Prevention:

Suicide and Crisis Lifeline available 24/7 call or text 988

- Lackawanna County
 - Scranton Counseling Center: 570-348-6100
- Luzerne County
 - Luzerne - Wyoming Counties Helpline: 1-888-829-1341
- Wayne County
 - Center for Community Resources
 - 24/7 Crisis Services
 - Call 1-833-557-3224
 - Text #63288
- ULifeline
 - Mental health resource hub for college students
 - <https://www.ulifeline.org>

Telehealth Services:

- Healthcare
 - For individuals with Aetna insurance
 - <https://www.teladoc.com/aetna/>
- Call-On-Doc; consultations that start at \$39.99
 - <https://callondoc.com>
- Ambetter
 - <https://ambetter.pahealthwellness.com/health-plans/our-benefits/ambettertelehealth.html>
- Mental Health Resources
 - Betterhelp.com; Therapy online for individuals, couples, and children
 - <https://www.betterhelp.com/>
 - Cerebral; provides mental health services for individuals online with or without insurance
 - <https://try.getcerebral.com/>
 - Sesame
 - <https://sesamecare.com/>
- TalkSpace
 - Online therapy for individuals, teens, and couples
 - <https://www.talkspace.com>

Veteran Services:

- Gino J. Merli Veterans' Center
 - 401 Penn Ave, Scranton, PA 18503
 - 570-961-4300
- Lackawanna County Department of Veterans Affairs
 - 123 Wyoming Ave, First floor, Scranton, PA 18503
 - 570-963-6778
- Scranton Vet Center
 - 1002 Pittston Ave, Scranton, PA 18505
 - 570-344-2676
- Veterans Benefits Information and Assistance
 - 1-800-827-1000
- Wilkes-Barre VA Medical Center
 - 1111 E End Blvd, Wilkes-Barre, PA 18711
 - 570-824-3521
- Valhalla Veterans Services
 - 2754 Jackson St., Scranton, PA 18504
 - 833-467-3838
 - <https://www.valhallaveterans.com/>

Local Food Pantries

- Feeding Pennsylvania Food Bank Finder
 - <https://feedingpa.org>

Lackawanna County

- Jewish Family Service of Northeastern Pennsylvania, The Mae S. Gelb Food Pantry
 - Developed to aid with food and other necessary household items to families, individuals experiencing significant financial stress, elderly who are isolated and living on limited income. An appointment must be made to complete a screening for the pantry.
 - 615 Jefferson Avenue Suite 204, Scranton, PA 18510
 - 570-433-1186
 - <https://jfsnepa.org/>
- United Neighborhood Centers
 - 420 Olive Street Scranton, PA – 18509
 - 570-346-0759
 - Pantry Hours: M- F 9:00am - 5:00pm
- Keystone Rescue Mission and Alliance Inc.
 - 8 West Olive St. Scranton, PA – 18508
 - 570-871-4795
 - Breakfast and Lunch are served daily. Emergency clothing and food distribution.
- Meals on Wheels
 - 541 Wyoming Ave, Scranton, PA 18509
 - M - F 8:00am - 3:00pm
 - <https://mealsonwheelsnepa.com/>
 - (570) 346-2421
- Catholic Social Services Food Distribution
 - 504 Penn Ave, Scranton, PA 18509
 - (570) 207-2283
 - Wednesday: 10 AM – 12 PM
- Friends of the Poor Jackson Terrace
 - 148 Meridian Ave. Scranton Pa 18504
 - 570-348-4429
 - Monday – Friday 9am – 5pm
- Friends of the Poor Valley View Terrace
 - 950 Pear St. Scranton, PA 18505
 - (570) 348-3119
 - Monday, Tuesday, Wednesday, and Friday 9:30 am – 12:30 pm
- Salvation Army Food Pantry
 - Enter zip code to find a nearby pantry.

Transportation Services

- Agency for Community EmPOWERment of NEPA (Rise & Ride)
 - 123 Wyoming Ave, Suite 311, Scranton, PA 18503
 - 570-963-6836
 - acenepea.org/riseandride
 - Rides to work and job-related appointments. Assists individuals with offer letters or jobs; up to 2-month ride support.
- A Touch of Kindness Transportation
 - Provides wheelchair-accessible rides and transportation to medical appointments throughout Lackawanna County.
 - 570-301-2532
 - <https://touchofkindnesstransportation.com>
- County of Lackawanna Transit System (COLTS)
Johnson College Students have free transportation through COLTS by using their student ID as a bus pass.
 - Public bus transportation throughout Scranton and Lackawanna County. Many routes depart from the Lackawanna Transit Center (Downtown Scranton).
 - Transit Center: 30 Lackawanna Ave, Scranton, PA
 - 570-346-2061
 - <https://coltsbus.com>
- COLTS Shared Ride (Paratransit)
 - Transportation for individuals with disabilities who cannot use fixed bus routes. Shared Ride provides door-to-door transportation services for individuals with disabilities within Lackawanna County.
 - 570-963-6795
 - <https://coltsbus.com/services/>

LGBTQ+ Resources

- LGBTQ+ National Hotline (24/7)
 - 1-888-843-4564
- NEPA Alliance
 - <https://rainbowalliance.org/resource-guide/>
 - HKrashnak@protonmail.com
 - (570) 392-3073
- NEPA Pride Coalition
 - <https://www.nepapridecoalition.org/>
 - 570-763-9109
 - nepapridecoalition@gmail.com
- Queer NEPA
 - <https://www.queernepa.org/>
 - P.O. Box 2008 Kingston, PA 18704

- QueerNEPACares@gmail.com
- Eastern PA Transgender Equity Project
 - <https://www.patransequity.org/>
 - 484-602-5918
 - Corinne.Goodwin@PATransEquity.org
 - Name change, financial assistance, and education
- Trevor Project**
 - LGBTQ+ crisis support
 - Call 1-866-488-7386
 - Text “START” to 678678
 - <https://www.thetrevorproject.org>